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England European Social Fund Programme 2014-2020

Project Showcase

October 2022



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Foreword

I am extremely proud and happy to share with you our England ESF Programme – Project Showcase, featuring the amazing work of ESF projects across the country and stories of individuals and groups they have helped to move on with their lives.

This showcase is an outcome from the ESF Online Celebration event held on 17 March 2022, where projects had the opportunity to share their stories.

Together as the ESF England Programme, so far (July 2022), we have helped over 1.8 million people. Of these, over 228,000 had started work when they left the Programme and over 161,000 were in education or training upon leaving. These are significant results and represent a considerable investment of time and energy by people dedicated to helping others.

The projects featured here vary considerably in size and focus; and in terms of the groups they support, many of which are amongst the most vulnerable in society and furthest from the workplace. What all the projects have in common is that they are committed to providing personalised support which is empowering and equipping people to overcome challenges and realise their goals. These include gaining new skills, finding jobs or better jobs and other positive outcomes that benefit them, their families and in many cases their communities.

I recognise that the projects featured are just a small cross-section of the great work being undertaken by ESF projects across the country, many of which will be continuing until the end of 2023.

I would like to thank all these projects for sharing their details and achievements, particularly the many powerful and inspiring stories and films.

A huge THANK YOU to all of you for your amazing work and dedication; and I would encourage all ESF partners who will be running projects into next year, to maintain momentum and carry on supporting as many people as possible to realise their personal goals and aspirations.

Clare Bonson
Head of European Social Fund



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Introduction

This 'Project Showcase' features 73 European Social Fund (ESF) projects from across the country that are transforming the lives of individuals and benefiting communities. These and hundreds of other projects co-funded by the England ESF Programme are enabling people to improve their skills, address personal challenges and move towards and into work or other positive outcomes that help them fulfil their potential. Many of those supported are amongst the most vulnerable in society.

We have presented the projects within English regions. Each entry comprises information provided by the project itself. This typically includes details of what it does, who it helps and its outcomes and achievements, plus contact information.

There are also digital media links to main website page(s), films and/or written case studies featuring stories of individuals and groups supported, plus media releases and social media channels. Statistics about 'live' project delivery are most likely to refer to Spring 2022.

Whilst these are just a small sample of ESF projects, collectively they help show the diversity and extent of its reach, and the breadth and scale of the Programme's achievements and impact.

ESF projects will continue to help improve people's lives and support local Growth priorities until the Programme closes in December 2023.

Supporting information about this showcase and its use is available on page 83.



East and South East Region

Think Futures – West Sussex County Council

Think Futures is a partnership project to support young people currently not in education, employment, or training (NEET) into sustainable Education, Employment or Training (EET). The primary cohort is young people aged between 16-18, however, the project can work with them at any point prior to their 25th birthday.

More information on Think Futures project level case studies and participant stories can be obtained from the project directly by contacting them at the email address below.

Project Contact Details: Charlotte.Brown@westsussex.gov.uk

Making a Difference – Education Development Trust

The Making a Difference project in the Coast to Capital Local Enterprise Partnership area supports age 18+, unemployed and economically inactive people into employment. They offer one-to-one coaching appointments for up to four months with a qualified Employment Coach who can cover job search skills, CV guidance and creation and interview skills, including mock interviews. These helps build confidence and self-esteem, alongside the provision of up-to-date Labour Market Information advice bespoke to the individual.

The Employment Coach works closely with local businesses to offer employer-led activities like work experience, job shadowing, and employer information sessions- which supports employers with their recruitment needs.

The projects Flexible Support Fund enables them to offer financial support to remove barriers to accessing the programme and employment, including childcare costs, travel, and interview clothing.

Since 1st October 2020 they have delivered the programme to 1700 people in the Coast to Capital region and have helped approximately 500 into work or active job search.



The project encourages those with low levels of basic skills to upskill and can support them to achieve accredited qualifications via its partnerships with providers of adult education.

Evaluation

In a participant survey 96% of survey respondents agreed that they would recommend Making a Difference to their friends and family.

100% of participants attending the projects workshops rate them as good to excellent.

Website	https://makingadifference.info/
Project Case Studies	South Making a Difference Interview with Amber Foundation Manager (Linsay) https://makingadifference.info/our-stories/amber-foundation-farm-place-manager-linsays-interview/
Participant Case Studies	Michael’s interview: https://makingadifference.info/our-stories/amber-foundation-michaels-story/ Olly’s interview: https://makingadifference.info/our-stories/amber-foundation-ollys-story/ Tasha’s interview: https://makingadifference.info/our-stories/amber-foundation-tashas-story/ Angel’s interview: https://makingadifference.info/our-stories/amber-foundation-angels-story/
News and or Media Releases	https://www.educationdevelopmenttrust.com/about-us/news/making-a-difference-education-development-trust-to https://www.educationdevelopmenttrust.com/our-expertise/employability-and-careers-services/employability
Facebook	https://www.facebook.com/EmploySupport
Twitter	https://twitter.com/Employ_Support
LinkedIn	https://www.linkedin.com/showcase/making-a-difference-programme

Project Contact Details: mades@educationdevelopmenttrust.com

Technical Construction Skills for the Unemployed - Hampshire County Council

The Technical Construction Skills for the Unemployed £2m project delivers a range of pre-employment training via delivery partners across the Enterprise M3 Local



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Enterprise Partnership area until September 2023. The training offered responds to current skills gaps and the needs of local employers. It also offers a range of flexible employment opportunities to participants further away from the employment market.

Project highlights to date include engaging 300 participants, over 40 of whom have secured jobs.

To support the female engagement target, a Women into Construction Forum has launched a cross-partner communication platform to share ideas, case studies and events in the area. A survey and repurposing project are also underway, supporting the growth of sustainability of the area’s construction sites.

Website	Construction Skills Training Hampshire County Council (hants.gov.uk)
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Project Contact Details: Rob.nash@hants.gov.uk

Apprenticeship and Skills Hub - Hampshire County Council

The £3m Apprenticeship and Skills Hub project delivers independent, impartial advice to Small and Medium Enterprises (SME) and other larger employers on apprenticeships and skills across the Enterprise M3 Local Enterprise Partnership area until September 2023.

The project highlights to date include, the engagement of 190 employers in the project and supporting over 500 learners. The Apprenticeship and Skills Hub has also raised over £500,000 in Levy transfers from large Levy paying employers to support SME’s taking on apprentices. The project has also been working with the pan-regional European Regional Development Fund LoCASE low carbon project.

Website	The Apprenticeship & Skills Partnership. https://www.theapprenticeshiphub.com/
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Project Contact Details: Rob.nash@hants.gov.uk

Work Routes - (Greater Cambridgeshire / Peterborough) – Reed in Partnership

The Work Routes project run by Reed in Partnership in Greater Cambridgeshire and Greater Peterborough Local Enterprise Partnership area, supported unemployed people to progress into long term, sustainable employment. The project is co-funded by the Department for Work and Pensions CFO.



Work Routes Employment Advisers worked closely with each participant to understand their needs and create an individual, holistic plan to overcome barriers to employment.

Participants were also able to work with their Health and Wellbeing Advisers for support with lifestyle advice, health condition management tips, and ensuring that people accessed the appropriate services.

Employment Advisers signposted participants to a range of opportunities including training, work placements, digital literacy, housing support and money advice.

Once participants felt ready to move into work, they were supported with job search skills and interview preparation; and were given access to exclusively sourced vacancies as well as publicly advertised roles.

Once in work, Work Routes offered in-work support for up to 26 weeks.

Website	About us - WorkRoutes.co.uk https://workroutes.co.uk/about-work-routes/
Participant Stories	https://workroutes.co.uk/peterborough-work-routes-celebrates-100th-person-placed-employment/

Project Contact Details: Nick.Hughes@reed.com

Pathways to Success – Hertfordshire County Council

Pathways to Success is a tailored programme which combines careers activities that are proven to enable sustained entry into education, employment or training (EET) for young people who are not in education, employment, or training (NEET) or Pre NEET and may lack motivation and skills. The programme is delivered by Hertfordshire County Council, Services for Young People (HCC, SfYP).

It is aimed at Hertfordshire young people aged 15-16 in Year 11 at risk of becoming NEET or 16-24 and currently NEET.

The programme has a specific focus on individuals from vulnerable groups requiring some additional support, who are more likely to be NEET:

- Carers
- Care leavers
- Young offenders
- At risk of gang involvement
- Travelling communities
- Elective Home Educated (EHE)
- Lone parents
- Learning Difficulties and Disabilities (LDD)



Evaluation

Positive feedback from participants - 91% of young people who provided feedback rated the programme as excellent.

Snapshot below of the achievements and milestones on the project to date, as of 31st March 2022, mid-way through the 4-year contract:

- the programme has been effective in reaching the target audience and achieving significant positive results for the young people of Hertfordshire
- innovative practice has been developed, which has seen a rise in sustainable working and improved engagement for those with barriers
- 1,007 young people have been supported to date across the county
- as a result of the funding additional support has been provided for those at risk of becoming NEET such as EHE; school and college referrals for those with low attendance, poor behaviour or lack motivation and or skills
- a total of 57.8% on the programme have moved into a positive outcome of education, employment or training

Out of that:

- 54.8% moved into education
- 36.8% moved into employment
- 8.2% moved into an apprenticeship

Website	https://servicesforyoungpeople.org/support-for-young-people/support-getting-into-jobs-education-training/pathways-to-success/
Participant Story	<u>Jordan Morris</u> https://www.hertfordshire.gov.uk/about-the-council/news/news-archive/skills-and-employment-case-study-jordan-morris

Project Contact Details: Tim.edwards@hertfordshire.gov.uk

Work Routes - (Hertfordshire) – Reed in Partnership

Work Routes in Hertfordshire supported unemployed people to progress into long term, sustainable employment. The project is co-funded by the Department for Work and Pensions CFO.

Work Routes Employment Advisers worked closely with each participant to understand their needs and create an individual, holistic plan to overcome barriers to employment. Participants were also able to work with Health Wellbeing Advisers for support with lifestyle advice, health condition management tips, and ensuring that people accessed the appropriate services.



Employment Advisers signposted participants to a range of opportunities including training, work placements, digital literacy, housing support and money advice.

Once participants felt ready to move into work, they were supported with job search skills, interview preparation, and were given access to exclusively sourced vacancies as well as publicly advertised roles. Once in work, Work Routes offered in-work support for up to 26 weeks.

Website	About us - WorkRoutes.co.uk https://workroutes.co.uk/about-work-routes/
Participant Stories *name changed	<p>Case Study</p> <p>Karen* joined the Work Routes service following outreach conducted at Letchworth Jobcentre Plus, having not been in any paid employment since 2012. Karen* met one-to-one with her Employment Adviser, Dawn, and together they identified several barriers to employment that the project could support her with.</p> <p>Karen* was booked onto an employability course for an introduction to CVs (Curriculum Vitae) and interviews, then continued working on this with Dawn to create a tailored CV and covering letter. Karen* also did a mock interview with another colleague in the office to hone her skills.</p> <p>Following this, Karen* attended a Jobs Fair at the Stevenage Work Routes office. There, Karen* met the Deputy Manager for B&M and secured an interview. After a successful interview, she was offered a role in the Stevenage branch. Karen* started work for the first time in seven years in December 2019.</p> <p>Karen* said, "Reed in Partnership has been very helpful to me, and my adviser Dawn has been very friendly. Working with Reed in Partnership has made my CV much better and has given me confidence to apply for jobs and get back into work."</p>

Project Contact Details: Nick.Hughes@reed.com

Skills Support for the Workforce – Steadfast Training Ltd

The aim of the Skills Support for the Workforce project is to support businesses in upskilling their employees. The project, which is co-funded by the Education and Skills Funding Agency CFO, also supports individuals at risk of redundancy or up to 3 months from them being made redundant.



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Steadfast Training is the prime contractor and to meet the New Anglia Local Enterprise Partnership’s priority sectors has worked with up to 11 other supply chain partners.

Training includes bespoke non-accredited provision, full level 2 diplomas and up to 15 credits in Levels 3,4 and 5. This covers sectors such as Construction, Logistics and Transport, IT, Finance, Visitor Economy, Agriculture, Food & Drink, Advanced Manufacturing, Energy, Culture and Creative Industries.

Outcomes focus on career progressions within the workplace, advancements into further education or Apprenticeships and into work for individuals who have gone through redundancy.

To date, the project has engaged with 237 companies and supported 1727 individuals.

Facebook	https://www.facebook.com/SteadfastTraining
Instagram	https://www.instagram.com/steadfasttraining_/
LinkedIn	https://www.linkedin.com/company/steadfasttr
Twitter	https://twitter.com/steadfasttr

Project Contact Details: Carl.Leonard@steadfasttraining.co.uk

HeadsUp – Enable East

HeadsUp provides emotional support and practical job seeking advice to people in Essex, Southend, and Thurrock.

Our participants are currently unemployed or economically inactive and will have experienced some form of common mental health problem. With our help, they will begin to feel ready to job search or find appropriate employment and training.

Participants work 1-2-1 with one of our Peer Support Workers (PSW). The central cog to our support, our PSW’s have had their own experience of mental health problems and unemployment so are really well placed to offer support.

In addition, we offer workshops designed to explore and boost wellbeing and resilience. And participants can attend our series of ‘Skill Pods’ which are tailored sessions to develop practical skills such as using IT to job search, interview techniques and writing a great CV!

The project is co-funded by the European Social Fund and The National Lottery Community Fund and has worked with 904 participants so far. 174 have moved into work and 87 into training and educational courses. 144 economically inactive people have been exited into employment, training or been given the skills to job search independently.

Website	www.enableeast.org.uk/headsup
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Project level case studies	Project film can be found on first page of website here www.enableeast.org.uk/headsup
Participant case studies	Link to website page with 20 written and 3 filmed participant Case Studies Meet Our Participants - Enable East https://enableeast.org.uk/meet-our-participants/
Media and News	Project Launch Aug 2017 – Maldon Standard HeadsUp, funded by the Big Lottery Fund and European Social Fund as part of the Building Better Opportunities programme, launches Maldon and Burnham Standard https://www.maldonandburnhamstandard.co.uk/news/15454619.headsup-funded-by-the-big-lottery-fund-and-european-social-fund-as-part-of-the-building-better-opportunities-programme-launches/ Project launch Jan 2018 – Colchester Gazette HeadsUp: First steps into a brave new world Gazette (gazette-news.co.uk) https://www.gazette-news.co.uk/news/15904600.headsup-first-steps-brave-new-world/ Mental Health Awareness Week May 2019 – Colchester Gazette Here's how you can get involved in Mental Health Awareness Week Gazette (gazette-news.co.uk) https://www.gazette-news.co.uk/news/17631539.can-get-involved-mental-health-awareness-week/ Mental Health Awareness Week May 2019 – Clacton and Frinton Gazette https://www.gazette-news.co.uk/news/17631539.can-get-involved-mental-health-awareness-week/ Health and wellbeing workshops in Colchester Clacton and Frinton Gazette - https://www.clactonandfringtongazette.co.uk/news/17628448.health-wellbeing-workshops-colchester/
Facebook	@HeadsUpEssex
Twitter	HeadsUpEssex (@HeadsUpEssex) / Twitter

Project Contact Details: headsup@enableeast.org.uk and simon.eleftheropoulos@tnlcommunityfund.org.uk

STEP (NEETS) – Hampshire County Council

The Skills, Training & Engagement Programme (STEP) project delivers intensive and targeted support for 15–24-year-old young people who are not in education,



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employment, or training (NEET) (or at-risk of becoming NEET) across the Solent (£1.6m) and Enterprise EM3 (£1m) Local Enterprise Partnership areas.

STEP is co-funded by the Education and Skills Funding Agency CFO and managed by Hampshire County Council. It has been delivered through a Local Authority partnership with Isle of Wight, Portsmouth, Southampton, and Surrey since 2016 and will run until March 2023. STEP has supported over 2,500 disadvantaged young people to date to reach positive destinations, including apprenticeships with IBM. The project encourages those with low levels of basic skills to upskill and can support them to achieve accredited qualifications via their partnerships with providers of adult education.

Project level case study	https://www.youtube.com/watch?v=k4hfp7d8Gpw
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Project Contact Details: Rob.nash@hants.gov.uk

Work Routes - (South East) – Reed in Partnership

Work Routes in the South East Local Enterprise Partnership area has supported unemployed people to progress into long term, sustainable employment. The project is co-funded by the Department for Work and Pensions CFO.

Work Routes Employment Advisers worked closely with each participant to understand their needs and create an individual, holistic plan to overcome barriers to employment.

Participants were also able to work with the projects Health and Wellbeing Advisers for support with lifestyle advice, health condition management tips, and ensuring that people accessed the appropriate services.

Employment Advisers signposted participants to a range of opportunities including training, work placements, digital literacy, housing support and money advice.

Once participants felt ready to move into work, they were supported with job search skills, interview preparation and were given access to exclusively sourced vacancies as well as publicly advertised roles.

Once in work, Work Routes offered in-work support for up to 26 weeks.

Website	https://workroutes.co.uk/about-work-routes/
Participant Story	Work Routes 50+ London



<p>*name changed</p>	<p>John* joined the Work Routes 50+ service in London in late August 2018. It was the first time John* had needed any help to find work and he had been struggling. John* had been going to interviews for lots of different positions and couldn't work out why he was not successful. His Employment Adviser completed a diagnostic assessment with him to identify his strengths and weaknesses and create an action plan.</p> <p>Together they went through John's* CV and, although he was experienced with accounts and bookkeeping, he was not having any luck finding work. John* was supported with extensive job searches as well as with completing online applications. John* was offered a video interview which he didn't have the equipment for, but his Adviser was able to supply a workstation in the office so that Martin could still attend. After the interview, John* felt confident and was offered the position with an upholsterer.</p> <p>John* said: "For me, the most useful tool since joining Work Routes 50+ has been my Adviser. He sent me so many jobs by email that I wouldn't have thought of looking into, and the assistance in preparing for interviews was amazing. I've now got a job that I am good at and passionate about, that's the impact that working with Reed in Partnership has had on my life."</p>
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Project Contact Details: Nick.Hughes@reed.com

CFO Activity Hubs – Seetec

His Majesty's Prison and Probation Service (HMPPS) CFO programme is delivered across all regions of the country and is part-funded by the European Social Fund.

The CFO Activity Hubs project in the South East Local Enterprise Partnership area is aimed at over 18, unemployed individuals who have a community sentence or licence and who have the right to work and live in the UK. The project's support is tailored to the individual and appropriate to their circumstance and needs. This includes a holistic range of social, creative and group activities and interaction with positive role models and peers.

CFO Activity Hubs provide a safe and supportive space where participants can engage on a voluntary basis. The hubs involve supply chain partners and community organisations to increase integration and the availability of support.

The project is aimed at those people who cannot or do not access mainstream services and supports them on moving closer to the labour market through differing activities. Positive outcomes include gaining employment, starting self-employment



but also softer results such as increased confidence, improved emotional well-being and effectiveness to engage within the individuals' local communities.

Website	<p>https://interventionsalliance.com/services/crime-and-harm-prevention/cfo-activity-hubs/</p> <p>Other Website links:</p> <p>https://we-activate.co.uk/ https://riftse.co.uk/ https://www.thedigitalcollege.co.uk/</p>
Project Case Study	<p>Journey to Change Art Exhibition</p> <p>Hasting's participants have been fully immersed in the art project, getting the hub ready for the event, making bunting, cleaning, cooking biscuits, planting pots at the front of the hub with flowers to make the hub a more welcoming place. Several members have stayed most of the day to help with the activities, welcome guests, sing the hub song which was written by the participants and show guests around.</p> <p>This event has given participants a sense of pride, improved self-esteem and confidence and links to the work they have completed in previous activities, 2 participants helped clear up spilt rubbish which was outside the hub – they both complained but still took part in ensuring the area was less dirty, one participant helped to clean windows and clear crockery and wash tables. The event was a huge success, one participant read a piece he had written in a spoken word activity and a group of participants wrote and sang a song. There was a real team spirit with everyone working together.</p> <p>Below is a photo of our sea plane that is being used for the Journey to Change Art Exhibition.</p> 



News and Media releases	https://interventionsalliance.com/news/
LinkedIn	https://www.linkedin.com/company/interventions-alliance/
Twitter	https://twitter.com/IntervAlliance

Project Contact Details: Sian.Ivens@interventionsalliance.com

CFO Activity Hubs – Shaw Trust

His Majesty’s Prison and Probation Service (HMPPS) CFO programme is delivered across all regions of the country and is part-funded by the European Social Fund.

The CFO Activity Hubs project provides a safe space for ex-offenders to build a healthier, more stable and fulfilling life through the delivery of bitesize interventions and activities designed to complement other services through wraparound support; encouraging and empowering participants to engage and upskill.

Website	<p>CFO Activity Hubs - Shaw Trust - https://www.shawtrust.org.uk/what-we-do/cfo-activity-hubs/</p> <p>Other Shaw Trust ESF (HMPPS CFO) Website Links -</p> <p>Training, Knowledge & Opportunities - Offender Support, Prison Leaver (tkoconsulting.co.uk) - https://tkoconsulting.co.uk/hmppps-cfo-activity-hubs</p> <p>CFO Activity Hubs Prison Advice and Care Trust - https://www.prisonadvice.org.uk/cfo-activity-hub</p> <p>CFO Activity Hubs - Langley House (langleyhoustrust.org) - https://www.langleyhoustrust.org/about-us/cfo-activity-hubs/</p> <p>CFO Activity Hubs: East of England, West Midlands and East Midlands Changing Lives (changing-lives.org.uk) - https://www.changing-lives.org.uk/find-support/cfo4-activity-hubs</p> <p>CFO Activity Hubs – Anawim: Anawim - https://anawim.co.uk/support-for-you/cfo-activity-hubs/</p>
Participant Case Study	<p>Why was the Participant referred to the CFO Activity Hub?</p> <p>The participant faced many challenges. He was living in Norwich city but wanted to move to Peterborough as he had connections to Peterborough. The participant was in Prison for Murder and is on life licence.</p>



	<p>How did the CFO Activity Hubs help the Participant?</p> <p>The staff welcomed the participant and registered him to the CFO service and made him feel welcomed to the activity hub.</p> <p>What triggered the Participant to engage, make the change at this point?</p> <p>The participant was living in an Approved Premises temporary accommodation in Norwich and wanted to move and settle in Peterborough where he had local connections and wanted to get a job in Peterborough.</p> <p>What was the outcome for the Participant?</p> <p>The participant was helped to make a housing application with Peterborough Council who managed to get an accommodation which is suitable for him. After he got the property, he received help to get his deposit through Peterborough rent deposit scheme.</p> <p>The participant has been fortunate to also get a job in Peterborough with Aragon direct services which was an excellent and resounding achievement for him.</p> <p>How does the Participant feel about the support they have received?</p> <p>The participant feels very thankful and appreciative of the help he received from us. The participant managed to move out of Norwich to his preferred place, which is Peterborough. He is so grateful that the project helped him to get a suitable accommodation through Peterborough Council and was also lucky to find a local job in Peterborough. This was a wonderful achievement for both Shaw Trust and the participant.</p> <p>The participant has a new job with Aragon direct services in Peterborough and the project believes this should make a positive change to his life going forward. Being in Peterborough will help the participant to reshape his life for good as he will get help through his family ties in Peterborough.</p>
Facebook	https://www.facebook.com/shawtrust
LinkedIn	https://www.linkedin.com/company/shaw-trust
Twitter	https://twitter.com/shawtrust

Project Contact Details: Vicky.sewell@shaw-trust.org.uk

Karen.porter@shaw-trust.org.uk



London

Generation: training and mentorship to place jobseekers and inactive adults into jobs throughout the London LEP – Generation: You Employed, UK

Delivering profession-specific skills bootcamps and career support that provides training and mentorship to place previously inactive and unemployed adult jobseekers into employment.

Original aim to support 5,200 learners split across target demographic groups, with half of the inactive participants progressing into employment or job search within 4 weeks of completion, plus half of the unemployed participants progressing into employment within 4 weeks of completion, and then 40% of overall participants in employment 6 months after leaving. Also 20% receive childcare support.

Additional Information

Programme

<https://uk.generation.org/london/greenjobs/>

What is a Retrofit Advisor?

<https://youtu.be/KYt43Oo81lc>

Example of an outreach & career support event

<https://uk.generation.org/event/how-to-get-through-to-interview-2/>

Website	https://uk.generation.org/
Project Level Case Studies	Hear from our graduates Generation UK grads 2021 https://youtu.be/1hMe6kQ2q0U
Participant Case Study	Work in the Green Sector - Generation Stories: Omosola Osobajo https://youtu.be/wYtII-K5iLE
LinkedIn	https://www.linkedin.com/school/generation-unitedkingdom/

Project Contact Details: Andy.Smith@generation.org



Love London Working – Clarion Futures

Love London Working is a partnership of 9 housing associations, who have joined together to deliver a seven-year programme which will progress over 8,000 people into employment, and support at least half of those to stay in work for 6 months or longer.

The project aims to recruit over 27,000 London residents and place them closer to the labour market. This programme is being delivered at scale across London and is tailored to individual needs. The Active Inclusion arm support a small cohort of those furthest away from the job market with multiple and complex needs.

Website	https://www.lovelondonworking.com/
Project Level Case Studies	https://www.clarionhg.com/news-research/2019/january/4-000-londoners-supported-into-employment-through-love-london-working/
Participant Case Study	https://www.lovelondonworking.com/case-studies https://www.myclarionhousing.com/my-community/community-life/news-stories-and-guides/2020/10/06/fatou-careers-help

Project Contact Details: Mark.maddison@clarionhg.com

Working for Carers – Carers Trust

Working for Carers is a London-wide project that supports unpaid carers and former carers, aged 25 or over, to move closer to employment.

Working for Carers is co-funded by the European Social Fund and The National Lottery Community Fund and aims to:

- support carers to pursue their employment goals through confidence building and skills development
- offer a flexible service that considers individual needs and ambitions
- engage with local businesses and organisations to create employment, training and volunteering opportunities for carers
- highlight the benefits of employing carers, adopting carer friendly policies, and understanding the needs of carers in the workplace

Carers can access free support, delivered in their local area, which may include:

- one-to-one support and advice
- workshops and group activities
- support with writing CVs and interview techniques
- help with job-searching and



- access to employment, volunteering and training opportunities

Carers can also access financial support to address barriers to moving closer to employment, for example help with travel costs, replacement care or clothes for interviews.

Additional Information

Leaflet on carers rights at work

<https://carers.org/downloads/help-and-advice-section/working-for-carers-getting-back-into-employment-and-your-rights-at-work.pdf>

Working for Carers factsheets

[Working for Carers - Carers Trust](#)

Website	<p>How Working for Carers supported Andrew.</p> <p>Other website links</p> <p>Resources Work & caring: information - Carers Trust</p> <p>How Working for Carers is making a difference Learning from Working for Carers - Carers Trust</p>
News	<p>London project helps hundreds of unpaid carers find work in the capital, 9th March 2020 https://carers.org/news-and-media/news/post/33-london-project-helps-hundreds-of-unpaid-carers-find-work-in-the-capital</p>
Project Level Case Study	<p>https://www.youtube.com/watch?v=j_8hDh9q0Q&t=12s</p>
Twitter	<p>https://twitter.com/hashtag/workingforcarerslondon</p>

Project Contact Details: jmulholland@carers.org or tsealey@carers.org and simon.eleftheropoulos@tnlcommunityfund.org.uk

HMPPS CFO – (London) - Shaw Trust

His Majesty’s Prison and Probation Service (HMPPS) CFO programme is delivered across all regions of the country and is part-funded by the European Social Fund. The HMPPS CFO projects aim to improve employability and are seen as key to changing offender's lives and reducing reoffending.



It is a voluntary programme designed to help people within the justice system prepare for when they leave custody and re-enter the community. Each project aims to increase social inclusion by helping people engage with support from the community in areas such as health, family, housing, education, and employment.

Website	https://www.co-financing.org/about.php https://www.shawtrust.org.uk/what-we-do/cfo-3/
Participant Case Study	<p>When the participant began engaging with CFO, his biggest barrier to securing employment was his offence. His Case Manager (CM) and Employer Engagement Case Manager (EECM) worked with him to address several barriers including disclosure support, goal setting, training in building crafts and tilling, job searching & interview skills, debt relief and support opening a bank account.</p> <p>The participant was referred to the EECM who supported him on a weekly basis to ensure he was fully ready for employment. As the participant only had one job goal the EECM struggled to pique his interest in other roles, the EECM found the participant was very determined and enthusiastic about one job role which was to work with the local council as a refuse collector.</p> <p>The EECM contacted the council who advised all their recruitment is done through Serco and they provided EECM with an email contact. EECM contacted Serco and managed to secure a visit for the participant with them for an initial brief chat about the refuse collector role. EECM prepped the participant and made him aware there could be jobs to ensure he would be prepared for any interview questions that may be asked. The EECM delivered an interview preparation session in which the participant performed well.</p> <p>The participant had a successful visit, and the employer loved his determination and offered him a role as a refuse collector this role will be permanent pending successful completion of his probation period. He was so excited and grateful for the opportunity and thankful to his EECM and CM for all the help.</p> <p>The participant is waiting to start his dream role. The job will also offer training and an opportunity to grow with the local council.</p> <p>He advised that he finally feels like things are going in the right direction for him. He is still employed.</p>



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Project Contact Details: amy.pettifer@shaw-trust.org.uk

HMPPS CFO Activity Hub – Reed in Partnership

His Majesty's Prison and Probation Service (HMPPS) CFO programme is delivered across all regions of the country and is part-funded by the European Social Fund.

The projects are aimed at improving employability, which is seen as key to changing offender's lives and reducing reoffending.

The mission of CFO Activity Hubs is to positively transform people and their communities by supporting individuals, their families, and the places they live to prosper.

With the projects help, hundreds of thousands of people have changed their lives for the better.

Website	https://reedinpartnership.co.uk https://cfoactivitylondon.co.uk/contact/
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Project Contact Details: reed.activityhub@reed.cjsm.net



Midlands

Black Country Click Start - whg (Walsall Housing Group)

Click Start is a digital and financial inclusion project that supports vulnerable people in the Black Country. The main objective is to deliver a range of supportive programmes to encourage digital independence.

Click Start is co-funded by the European Social Fund and The National Lottery Community Fund and offers a unique approach to digital and financial inclusion through online interventions and face to face activities. The programme delivery teams use popular culture to engage participants and once they are enjoying fun activities, we build their skills with more practical interventions.

Beneficiaries move into education, training and or job search. Once the project has broken down the challenges and built the participants confidence, they move forward to continue their journeys.

Over the last two-years the project has experienced a switch of priorities. The initial concern was isolation and connectivity with family and friends during lockdown. Most participants are now improving their skills with accessing online support for health, medication, updating their Universal Credit (UC) journals and searching for employment.

Website	https://www.whg.uk.com/life-skills-and-learning/
Project Level Case Studies	https://vimeo.com/701173308/1243a2f30e
Participant Stories	https://vimeo.com/699046711/35233317f7

Project Contact Details: Dale.Stewart@sky.com and simon.eleftheropoulos@tnlcommunityfund.org.uk



Grads for D2N2: Graduate Retention and Delivering skills for SMEs – Nottingham Trent University

The purpose of this project is to strengthen partnerships and co-operation between small and medium enterprises (SME) and education and skills providers, resulting in improved labour market relevance within the D2N2 (Derbyshire and Nottinghamshire) education and training system and strengthened vocational education.

Website	https://www.ntu.ac.uk/business-and-employers/financial-and-funded-support/high-level-skills
Project Level Case Studies	GRADS for D2N2: Mansfield-based bespoke joinery business seeing success with NTU apprentice How The Treat Kitchen benefited from the GRADS for D2N2 project GRADS for D2N2: From a graduate placement to a graduate job: connecting SMEs to NTU's talent pool
Participant Stories	GRADS for D2N2: Cherry Professional – how NTU are placing graduates with local businesses

Project Contact Details: Anna.mackenzie@ntu.ac.uk

Work Routes – (Coventry & Warwickshire) - Reed in Partnership

Work Routes supported unemployed people to progress into long term, sustainable employment. The project is co-funded by the Department for Work and Pensions CFO.

Work Routes Employment Advisers worked closely with each participant to understand their needs and create an individual, holistic plan to overcome barriers to employment.

Participants were also able to work with Health and Wellbeing Advisers for support with lifestyle advice, health condition management tips, and ensuring that people accessed the appropriate services.

Employment Advisers signposted participants to a range of opportunities including training, work placements, digital literacy, housing support and money advice.

Once participants felt ready to move into work, they were supported with job search skills and interview preparation and were given access to exclusively sourced vacancies as well as publicly advertised roles.



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Once in work, Work Routes offered in-work support for up to 26 weeks.

Website	https://workroutes.co.uk/about-work-routes/
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Project Contact Details: Nick.Hughes@reed.com

Reskill and recover – Nottingham Trent University

The Reskill and Recover project aims to upskill and reskill employees of D2N2 (Derbyshire and Nottinghamshire) small and medium enterprises to ensure businesses have the skills needed to access future and emerging markets, post-pandemic, and post-EU exit.

Driving productivity and innovation, this ESF-funded project covers diverse recruitment and leadership, sector-specific sustainability training, and digital upskilling.

Website	https://www.ntu.ac.uk/business-and-employers/financial-and-funded-support/reskill-and-recover
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Project Contact Details: anna.mackenzie@ntu.ac.uk

Smart and Inclusive Leadership (SAIL) – Nottingham Trent University

The Smart and Inclusive Leadership (SAIL) ESF co-funded project provides employees of small and medium enterprises with training opportunities to develop into future leaders, from basic skills and Level 1 bespoke learning, through to postgraduate accredited qualifications.

This includes access to free bespoke, employer-led training, career coaching and advice to up-skill their employees in vocational and high-level technical skills.

Website	https://www.ntu.ac.uk/business-and-employers/financial-and-funded-support/smart-and-inclusive-leadership
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Project Contact Details: Anna.mackenzie@ntu.ac.uk



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Branch Out in STEM – Nottingham Trent University

The Branch Out in STEM (Science, Technology, Engineering and Mathematics) skills programme brings together a coalition of Higher and Further Education partners, combined with 3rd sector organisations, to deliver a step change in the provision of STEM skills for employees of SME and micro businesses across the D2N2 (Derbyshire and Nottinghamshire) Local Enterprise Partnership area.

The programme provides participants with the opportunity to obtain basic skills through to the upper levels of Higher Education. In addition, with the D2N2 Growth Hub Strategic Partnership and the Chamber of Commerce undertaking a project highlighting, signposting and initial diagnostic assessment, the project comprises all the key stakeholders needed to transform STEM skills across the D2N2 region.

This step change in STEM upskilling will drive innovation, productivity and competitiveness for STEM businesses and boost the take up of Higher and Degree level apprenticeships in STEM.

Website	https://www.ntu.ac.uk/business-and-employers/financial-and-funded-support/reskill-and-recover
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Project Contact Details: Anna.mackenzie@ntu.ac.uk

Priority Skills for D2N2 SMEs – Nottingham Trent University

This project is upskilling the D2N2 (Derbyshire and Nottinghamshire) small and medium enterprise workforce by enhancing equal access to lifelong learning through the development and delivery of basic, intermediate, technical, and higher skills. It works with employees in the D2N2 area to develop learning pathways and identify opportunities to upskill - encouraging employment progression.

The project provides a joined-up skills offer across Further and Higher Education to support progression opportunities for learners from FE to HE through a collaborative approach to support.

Website	https://www.ntu.ac.uk/business-and-employers/financial-and-funded-support/reskill-and-recover
Project Level Case Study	Effective Change Management: Hannah Broom from ERF Electrical https://www.ntu.ac.uk/about-us/news/news-articles/2021/09/effective-change-management-hannah-broom-from-erf-electrical



Participant Case Studies	<p>Women in Leadership: Sara Slack from Exposure Ninja</p> <p>https://www.ntu.ac.uk/about-us/news/news-articles/2021/07/women-in-leadership-sara-slack-from-exposure-ninja</p> <p>Sustainability and Inclusive Leadership: Rebel Recruiters</p> <p>https://www.ntu.ac.uk/about-us/news/news-articles/2021/03/sustainability-and-inclusive-leadership-rebel-recruiters</p>
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Project Contact Details: Anna.mackenzie@ntu.ac.uk

STEM-UP – Birmingham City University

STEM-Up delivers a balanced programme of free STEM (Science, Technology, Engineering and Mathematics) skills training opportunities - delivered by Birmingham City University, Aston University and Solihull College and University Centre - to local employed, unemployed, under-employed and current student residents of the Greater Birmingham and Solihull Local Enterprise Partnership area.

This training provides opportunities to develop the skills required to secure careers in the Advanced Manufacturing and Engineering, and Creative and Digital sectors, as well as achieve progression in current careers.

The project offers workshops, classes, webinars, or courses from Level 1 to 6 in Digital, Creative Media, Manufacturing, Engineering, Construction, Sustainability, STEAM Thinking, Sciences, Business and Management, and Interpersonal Skills subjects.

Outcomes include significantly enhancing the local talent pool by delivering a minimum of 1,647 tailored skills interventions, with results supporting improved level qualifications and improved labour market status.

Website	<ul style="list-style-type: none"> • www.bcu.ac.uk/stem-up • www.bcuadvantage.co.uk/stem-up • https://www.aston.ac.uk/eps/stem • www.solihull.ac.uk/stem-up
YouTube	https://www.youtube.com/watch?v=Qiuwdi4G0go

Project Contact Details: Craig.walsh@bcu.ac.uk



Work Routes – (Stoke and Staffordshire) – Reed in Partnership

Work Routes in Stoke and Staffordshire Local Enterprise Partnership area supported unemployed people to progress into long term, sustainable employment. The project is co-funded by the Department for Work and Pensions CFO.

Work Routes Employment Advisers worked closely with each participant to understand their needs and create an individual, holistic plan to overcome barriers to employment.

Participants were also able to work with the projects Health and Wellbeing Advisers for support with lifestyle advice, health condition management tips, and ensuring that people accessed the appropriate services.

Employment Advisers signposted participants to a range of opportunities including training, work placements, digital literacy, housing support and money advice.

Once participants felt ready to move into work, they were supported with job search skills, interview preparation, and were given access to exclusively sourced vacancies as well as publicly advertised roles.

Once in work, Work Routes offered in-work support for up to 26 weeks.

Website	https://workroutes.co.uk/about-work-routes/
Participant Stories	Stoke and Staffordshire LEP Work Routes celebrates successes helping local people find jobs - https://www.stokestaffslep.org.uk/work-routes-celebrates-successes-helping-local-people-find-jobs/

Project Contact Details: Nick.Hughes@reed.com

Connecting Choices – Ixion

The project is co-funded by the European Social Fund and The National Lottery Community Fund. It tackles the root causes of poverty, promotes social inclusion, and supports local jobs and growth.

The project operates in the Stoke-on-Trent, Newcastle-under-Lyme, and the Staffordshire Moorlands areas. It aims to improve the situation of the most vulnerable people at risk of poverty; and supports those furthest from work to enter training, education, volunteering, or employment.



Additional Information

[Connecting Choices secures contract extension until 2023 \(ixionholdings.com\)](https://www.ixionholdings.com)

Podcast Series

<https://open.spotify.com/show/417sHolQpIAfNDH3MSEdxD>

Website	https://www.ixionholdings.com/connecting-choices/our-case-studies/
Facebook	https://www.facebook.com/connectchoices
Instagram	https://www.instagram.com/connectingchoices/
Twitter	https://twitter.com/connect_choices

Project Contact Details: Victoria.smith@ixionholdings.com or simon.eleftheropoulos@tnlcommunityfund.org.uk

CFO3 – Ixion Holdings part of Shaw Trust

His Majesty’s Prison and Probation Service (HMPPS) CFO3 programme is delivered across all regions of the country and is part-funded by the European Social Fund. The HMPPS CFO3 projects break down the barriers ex-offenders face to help them back into education, training, and employment.

The HMPPS CFO3 project in Stoke and Staffordshire Local Enterprise Partnership area supports participants with soft skills, for example ID related issues, bank accounts, goal setting, motivational work, disclosure, CV writing, interview techniques, mock interviews, benefit and or debt advice, including referrals to specialist agencies.

The project funds training courses to make their participants more employable.

Types of outcomes are Core activities, Supportive Measures, Feedback forms, Employment whilst on the project and Assisted Employment.

Website	https://www.co-financing.org/about.php
Facebook	https://www.facebook.com/shawtrust
LindedIn	https://www.linkedin.com/company/shaw-trust
Twitter	https://twitter.com/ShawTrust

Project Contact Details: Claire.Evans@ixionholdings.com



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Work Routes – (The Marches) – Reed in Partnership

Work Routes in the Marches Local Enterprise Partnership area supported unemployed people to progress into long term, sustainable employment. The project is co-funded by the Department for Work and Pensions CFO.

Work Routes Employment Advisers worked closely with each participant to understand their needs and create an individual, holistic plan to overcome barriers to employment.

Participants were also able to work with Health and Wellbeing Advisers for support with lifestyle advice, health condition management tips, and ensuring that people accessed the appropriate services.

Employment Advisers signposted participants to a range of opportunities including training, work placements, digital literacy, housing support and money advice. Once participants felt ready to move into work, they were supported with job search skills, interview preparation, and were given access to exclusively sourced vacancies as well as publicly advertised roles.

Once in work, Work Routes offered in-work support for up to 26 weeks.

Website	https://workroutes.co.uk/about-work-routes/
Participant Stories	Hamdy success story on Vimeo - https://vimeo.com/486835070

Project Contact Details: Nick.Hughes@reed.com

Higher Level Skills Match Extension (HLSME) – Birmingham City University

The Higher-Level Skills Match Extension (HLSME) project, which is part-funded by the European Social Fund, is a continuation of the award winning HLSM project working in partnership with Birmingham City University, Aston University, Newman University, Tamworth Borough Council and Lichfield District Council.

HLSM was introduced to support business growth for small and medium businesses (SMEs) in the Greater Birmingham and Solihull Local Enterprise Partnership area. Following a successful first phase, delivered from 2017 to 2019, the project was awarded extension funding for a second phase which is being delivered from January 2020 until December 2022.



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Businesses are assigned an Account Manager from one of the three partner Universities to identify their skills gap and provide access to free recruitment services to source local student and graduate talent.

Currently, the project is supporting 204 businesses. With the aim to support a total of 300 SMEs businesses by the end of the project.

Website	https://bcuadvantage.co.uk/grow/hlsm/
Project Level Case Studies	https://www.bcu.ac.uk/business/blog/boosting-local-hockey-clubs-social-media-skills https://www.bcu.ac.uk/business/blog/building-long-lasting-partnership-with-leading-lingerie-brand https://www.bcu.ac.uk/business/blog/supporting-social-media-company-in-growing-their-brand https://bcuadvantage.co.uk/blog/journey-of-two-female-entrepreneurs/
YouTube	https://www.youtube.com/watch?v=N7Oe1SbXJp4

Project Contact Details: Lucia.Puricelli@bcu.ac.uk

Moneywise Plus

Moneywise Plus is a project aimed at improving the ongoing digital and financial competence of people living within Leicester and Leicestershire, supporting them to move towards employment, job search, education, or training. The project is co-funded by the European Social Fund and The National Lottery Community Fund.

Moneywise Plus have 5 strong well established, local partners with their own areas of expertise including financial, benefits and money advice; homelessness; support to ex-offenders and access to education.

The projects 1-2-1 holistic, client focused, and practical support initially helps to overcome these and many other barriers. It then builds key financial and digital life skills in a practical way such as budgeting; using emails; using the internet safely; online shopping and banking; finding better deals and making savings. This support makes an immediate, tangible, and sustainable difference.

Finally, the project builds on this increased level of confidence and skill to move people closer to their employment goals.

Website	https://www.moneywiseplus.co.uk/
Participant Case Studies	https://www.moneywiseplus.co.uk/latest-news/



News and or Media Articles	https://www.leicestershireccc.co.uk/news/running-foxes-donate-club-it-devices-to-local-charity-project https://news.leicester.gov.uk/news-articles/2021/november/moneywise-plus-partners-with-libraries-to-help-jobless-people-in-leicester-and-leicestershire/
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Project Contact Details: amina@reachingpeople.co.uk and simon.eleftheropoulos@tnlcommunityfund.org.uk

Towards Work – Groundwork Greater Nottingham

Towards Work supports those furthest removed from the labour market to move closer to their goals of getting into employment, education, or training. The project, co-funded by the European Social Fund and The National Lottery Community Fund, provides support with a personalised offer tailored to the individual’s needs, and barriers which the individuals are facing.

Most people who come to Towards Work are facing many complex barriers such as financial exclusion, mental health challenges, disabilities, and other significant challenges which they need support with, in order to move forwards.

Towards Work offers support at the right pace for the individual, in a safe and welcoming environment chosen in agreement with the individual. No one sizes fit all, and this is one of our unique selling points.

Towards Work has a flexible personal budget for all participants on the programme with no upper limit, to remove barriers to help them to progress.

<p>Evaluation</p> <p>TWyr4eval.pdf (bbo-d2n2.org.uk)</p>

Website	www.towardswork.org.uk
Project Level Case Study	Tom - Groundwork https://www.towardswork.org.uk/casestudies/tom-my-story/
Participant Case Studies	Leanne And Her Story - Case Studies Groundwork Nottingham (towardswork.org.uk) - https://www.towardswork.org.uk/casestudies/leanne/ Tara And Her Story - Case Studies Groundwork Nottingham (towardswork.org.uk) - https://www.towardswork.org.uk/casestudies/tara/



Project Contact Details: BBOenquiries@groundworknottingham.org.uk or simon.eleftheropoulos@tnlcommunityfund.org.uk

Opportunity and Change Project – Framework Housing Association

The Opportunity and Change project’s aim is to support unemployed and economically inactive people who have multiple and complex needs around housing, mental health, substance misuse, domestic abuse, and offending.

The project is co-funded by the European Social Fund and The National Lottery Community Fund. Its Navigators offer one-to-one support, mentoring and advocacy to address and stabilise these support needs whilst working towards employment, further education, and training.

Participants can attend interventions such as Equine Therapy, Loudspeaker (Community Arts Project) and Skills Plus 4 Change sessions offering bite-sized learning around employment, personal development, wellbeing, and managing independent living, all helping to build self-esteem and confidence.

The project can also access specialist provision including mental health support and counselling, drug and alcohol treatment and Care Act support. 20% of participants leave the project entering into employment, education/training or actively job searching. 57% feel one or more of their support needs have improved considerably and they no longer feel the need impacts on their ability to move forward.

Evaluation

<https://www.opportunityandchange.org/monitoring-and-evaluation/>

Website	https://www.opportunityandchange.org/
Project Level Case Studies	Group Therapies – https://www.youtube.com/watch?v=_Rr2ljiSZzw Skills Plus for Change - https://www.youtube.com/watch?v=WU9hov8ollg&t=3s
Participant Case Studies	Written Participant Stories https://www.opportunityandchange.org/news-goodnews/ Wayne https://www.youtube.com/watch?v=cxuXQtW0KO8&feature=emb_imp_woyt Lynda https://www.youtube.com/watch?v=ojRLD_DlymQ



	Cara https://www.youtube.com/watch?v=kYJghHbZGrc
Facebook	https://www.facebook.com/OpportunityAndChange

Project Contact Details: Shazia.ali@frameworkha.org or
simon.eleftheropoulos@tnlcommunityfund.org.uk

CFO3 – Ingeus

His Majesty’s Prison and Probation Service (HMPPS) CFO3 programme is delivered across all regions of the country and is part-funded by the European Social Fund.

The HMPPS CFO3 project in the East Midlands delivers a fundamental Through the Gate service to offenders in custody, leading them to the community and moving them closer to the labour market. The focus is on those offenders who have difficulty accessing the mainstream services currently available.

CFO3 targets the hardest to help and furthest away from essential activities in prisons and the community. Tackling the underlying barriers, such as life skills, substance misuse, Mental Health; including dual diagnostics, family ties and finances; whilst adding value to existing provision in prisons and the National Probation Service and avoiding duplication.

During the COVID-19 pandemic, Shaw Trust supported 900 CFO3 participants into sustainable employment.

Moving offenders into employment reduces offending and victims for the future and helps to make our community a safer place to live.

Participant Case Studies	<p>East Midlands</p> <p>What is the client’s background? Sentenced. Received: 30 months Adult Custody</p> <p>Additional issues with substance misuse and mental health deterioration.</p> <p>Participant had been forced to leave family home he shared with partner and their children after they split. Participant moved in with mum temporarily and soon found himself turning to alcohol and illegal substances to overcome the daily stresses, loneliness, and isolation from the family where he had previously lived.</p> <p>What was the turning point?</p>
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Participant was introduced to CFO3 whilst in Custody and immediately recognised the support he needed was exactly what the CFO3 project was offering.

What was the journey whilst on the programme?

Participant engaged positively with caseworker through what was a difficult time for all in custody during COVID-19. He worked hard in developing a meaningful Action Plan to overcome his barriers for him to progress towards employment post release. He developed coping strategies, improved interpersonal skills, organisational and planning skills all of which were new to him as he had never really spoken to anyone, least of all his partner about how he was feeling pressure leading to extreme stress. In preparing for release he was keen to secure employment as soon as housing was approved. He successfully sourced employment.

What was the outcome?

Participant has housing, now has direct full-time employment and clear goals on what he wants to achieve in the future

What are the client's future plans?

Participant hopes to develop trust from partner to continue seeing his children and aspires to complete a Personal Track Safety course to secure employment in the rail industry or upgrade his counterbalance to Telehandler.

Project Contact Details: gsmith@ingeus.co.uk

CFO Activity Hubs - Stoke-on-Trent – Shaw Trust

His Majesty's Prison and Probation Service (HMPPS) CFO programme is delivered across all regions of the country and is part-funded by the European Social Fund.

The HMPPS CFO project Activity Hubs provide a safe space for ex-offenders to build a healthier, more stable and fulfilling life through the delivery of bitesize interventions and activities designed to complement other services through wraparound support; encouraging and empowering participants to engage and upskill.

The activities are broken down into 3 key areas as below:



- Human and Citizenship – Delivering 1-2-1 and group interventions to support self-worth, encourage relationship building and improved communication. Activities include sports, arts and crafts and wellbeing activities.
- Community and Social – Delivering interventions to remove barriers through access to support services and developing skills such as relationship building, independent living and life skills.
- Interventions and Services – Delivering wrap-around support to enable ongoing attendance and participation for specialist services and interventions. Working with embedded specialist support partners, to offer a tailored holistic service under one roof to support the reducing reoffending agenda.

Website	<p>CFO Activity Hubs - Shaw Trust - https://www.shawtrust.org.uk/what-we-do/cfo-activity-hubs/</p> <p>Other Website Links -</p> <p>Home - Shaw Trust - https://www.shawtrust.org.uk/</p> <p>Training, Knowledge & Opportunities - Offender Support, Prison Leaver (tkoconsulting.co.uk) - https://tkoconsulting.co.uk/hmpps-cfo-activity-hubs</p> <p>CFO Activity Hubs Prison Advice and Care Trust - https://www.prisonadvice.org.uk/cfo-activity-hub</p> <p>CFO Activity Hubs - Langley House (langleyhoustrust.org) - https://www.langleyhoustrust.org/about-us/cfo-activity-hubs/</p> <p>CFO Activity Hubs: East of England, West Midlands and East Midlands Changing Lives (changing-lives.org.uk) - https://www.changing-lives.org.uk/find-support/cfo4-activity-hubs</p> <p>CFO Activity Hubs - Anawim: Anawim - https://anawim.co.uk/support-for-you/cfo-activity-hubs/</p>
Participants Stories	<p>O*'s story</p> <p>O* first was referred to the hub by probation as he lacked confidence and struggled with interacting with other people, He enrolled with the activity hub in July 2021, he did attend the hub weekly but didn't interact with staff or participants, he sat in the corner with his hood up and always looked down at the floor.</p> <p>He had conversations but these were mainly one-word answers. I was allocated as O*'s Support Worker in October 2021. After conversations with O*, I found out he was bisexual, when he found out I was also from the LGBTQ+ community he felt more confident to speak and open up as I could relate to him. We have worked with O* in many ways by him attending arts and crafts sessions and</p>



	<p>group outings so he can learn to build his confidence by being around and interacting with other participants.</p> <p>O* also gets weekly support with his ongoing HORIZON course and comes in for regular debriefs. He has gone from sitting on his own not speaking to anyone to now attending the hub twice a week and has made such an improvement and come such a long way.</p> <p>O* is the Hub’s longest serving participant. He loves attending the hub and we love him attending! It really gives you a sense of achievement and goes to show that the hubs work! O* is now working towards achieving his main goal which is employment and has now requested to be put forward to do some volunteering work and if you knew him you would know that this is a big step!</p> <p>O* recently attended the hub awards day and received an award for being the hubs longest serving participant, he received his award and gave a speech which WAS MASSIVE for him! He said, “if I didn’t have this hub to come to and if it wasn’t for the staff at Wolverhampton, I can honestly say that I don’t know where I would be”.</p> <p>*letter changed to project identity</p>
Facebook	<p>https://www.facebook.com/shawtrust</p> <p>https://www.facebook.com/Stoke-CFO-Activity-Hub-109994164912875</p>
LinkedIn	<p>https://www.linkedin.com/company/shaw-trust</p>
Twitter	<p>https://twitter.com/shawtrust</p> <p>https://twitter.com/Stoke_CFOAH</p>

Project Contact Details: Vicky.sewell@shaw-trust.org.uk

Karen.porter@shaw-trust.org.uk





North East, Yorkshire and the Humber

Work Routes - Leeds and Bradford – Reed in Partnership

Work Routes in Leeds and Bradford supported unemployed people to progress into long term, sustainable employment. The project is co-funded by the Department for Work and Pensions CFO.

Work Routes Employment Advisers worked closely with each participant to understand their needs and create an individual, holistic plan to overcome barriers to employment.

Participants were also able to work with our Health and Wellbeing Advisers for support with lifestyle advice, health condition management tips, and ensuring that people accessed the appropriate services.

Employment Advisers signposted participants to a range of opportunities including training, work placements, digital literacy, housing support and money advice.

Once participants felt ready to move into work, they were supported with job search skills and interview preparation and were given access to exclusively sourced vacancies as well as publicly advertised roles.

Once in work, Work Routes offered in-work support for up to 26 weeks.

Website	https://workroutes.co.uk/about-work-routes/
Participant Story	Helping Leeds Residents Get Back into Work - WorkRoutes.co.uk - https://workroutes.co.uk/helping-leeds-residents-get-back-work/

Project Contact Details: Nick.Hughes@reed.com



European Union

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Reaching Out Across Durham (Road) – Groundwork NE and Cumbria

Reaching Out Across Durham (ROAD), co-funded by the European Social Fund and The National Lottery Community Fund, helps to make a real difference to the lives of those in County Durham aged 25 who are not currently in work. Through one-to-one personalised guidance, our team supports each participant in the best way that works for them.

ROAD understands that there are many causes of unemployment, including health issues, gaps in qualifications, lack of confidence or not having relevant experience. It is important to note that ROAD is not a programme that forces participants into a job; rather, we aim to help each individual to find their potential in any way they wish, enabling them to feel able to move into education, training, job search, employment, and volunteering, only when they are ready. If work is not appropriate, we will work with individuals to encourage the development of their skills to ensure an improvement in confidence, knowledge, health, and wellbeing.

Evaluation

Annual Evaluation Report

<https://dwp.gov.uk/sharepoint.com/:b:/s/SRO-2444/EeG50rkyKSVLqk1qPGLT5WcBXVK6mah-3L8yHkMWRYe5gw?e=mqVviL>

Final Evaluation Report

<https://dwp.gov.uk/sharepoint.com/:b:/s/SRO-2444/EWUQPDhILeROpsxEmJAcblQBLTZ1o4YYnzi5HkXfSOKhBw?e=krPvEE>

Website	https://www.reachingoutacrossdurham.co.uk/
News	County Durham employability support scheme for older jobseekers hits all the right notes The Northern Echo - https://www.thenorthernecho.co.uk/news/16099419.county-durham-employability-support-scheme-older-jobseekers-hits-right-notes/
Participant Case Studies	Hear from some of the people we have helped, real people, with <u>real stories.</u> https://www.reachingoutacrossdurham.co.uk/real-stories/
Facebook	https://www.facebook.com/reachingoutacrossdurham
Instagram	https://www.instagram.com/reachingoutacrossdurham/
Twitter	https://twitter.com/roaddurham
LinkedIn	https://www.linkedin.com/company/reachingoutacrossdurham/posts/?feedView=all&viewAsMember=true

Project Contact Details: Vicky.Wood@groundwork.org.uk or Road@groundwork.org.uk and simon.eleftheropoulos@tnlcommunityfund.org.uk



Bridge Northumberland – Northumberland County Council

Bridge Northumberland is a partnership programme, bringing together 6 voluntary and community organisations and led by Northumberland County Council, with a wealth of experience and knowledge in supporting the hardest to reach in Northumberland.

We are co-funded by the European Social fund and The National Lottery Community Fund, with each partner bringing unique support to help people to overcome barriers and achieve positive, life-changing outcomes.

The project helps Northumberland residents furthest away from the job market overcome barriers to employment or training.

Website	https://bridgenorthumberland.org.uk/ https://www.youtube.com/channel/UC4wSbT7iwkgBp3nuKUS_SCA
News	Bridge Northumberland receives lottery funding Hexham Courant (hexham-courant.co.uk)
Participant Case Studies	Links below to 3 individual stories however there are a lot more on the following page: https://bridgenorthumberland.org.uk/success-stories/ Jo - https://bridgenorthumberland.org.uk/success-story/jo/ Sean - https://bridgenorthumberland.org.uk/success-story/sean/ Sharon - https://bridgenorthumberland.org.uk/success-story/sharon/
Facebook	https://www.facebook.com/BridgeNland/
LinkedIn	https://www.linkedin.com/company/bridge-northumberland/
Twitter	https://twitter.com/BridgeNland

Project Contact Details: bridgereferral@nothumberlandcva.org.uk and simon.eleftheropoulos@tnlcommunityfund.org.uk



Making a Difference North East – Education Development Trust

The project’s aim is to contribute to growth in the North East economy by:

- effective identification and addressing of barriers to employment for those furthest from the labour market
- ensuring that employers effectively contribute to provision aimed to support those furthest from the labour market
- brokering tailored opportunities for unemployed and economically inactive that will lead to sustainable employment

To date 961 participants have started on programme.

Participants work with an Employment Coach on a 1-2-1 basis – an Outcome Star is completed, and individualised goals and actions agreed which guide participants into the labour market. Actions include CV building, interview techniques, workshop attendance and mock interviews. The project offers delivery of a Basic Skills qualification in English or Maths for those without these qualifications.

The project’s targeted results are: -

- unemployed or inactive participants into jobs or self-employment (213 achieved to date)
- Inactive participants to actively seek work and become available for work (44 to date)
- Participants achieving Basic Skills Qualification (8 to date)

Website	https://makingadifference.info/
Case Studies	Our Stories Making a Difference
News and or Media Releases	https://www.hexham-courant.co.uk/news/19413610.new-employability-service-launched-people-living-north-east/
Facebook	https://www.facebook.com/EmploySupport
LinkedIn	https://www.linkedin.com/showcase/making-a-difference-programme
Twitter	https://twitter.com/EmploySupportNE

Project Contact Details: mades.ne@edt.com



Action Towards Inclusion – York and North Yorkshire

Action Towards Inclusion (ATI) is an employability and social inclusion programme. The project is co-funded by the European Social Fund and The National Lottery Community Fund ESF Co-financing Organisation’s Building Better Opportunities initiative.

It is for unemployed and economically inactive people with significant barriers to work who are the furthest from employment. The aim is for participants to overcome barriers and move closer to either employment, education/training or work searching. The project uses a keyworker and intervention model. Participants are supported with employability and overcoming barriers by a keyworker who meets with them on a 1-2-1 basis.

The project’s intervention partners then provide specialist support in tandem with this, with specific provision to meet various barriers, such as counselling to address mental health issues.

The project’s main outcomes are for enrolments, job outcomes for unemployed participants (R1), job *or* job-search outcomes for economically inactive participants (R2) and education/training (irrespective of employment status).

The project results delivered as of the end of Quarter 1 (31 March) 2022 are 3047 enrolments, 349 into R1, 688 into R2 and 628 into education or training.

Website	https://betterconnect.org.uk/our-projects/action-towards-inclusion/ https://Atiyorkshire.org
Project level case studies	https://betterconnect.org.uk/reflections-on-the-local-linking-events-so-far/ https://betterconnect.org.uk/celebrating-action-towards-inclusion/
Participant Story	https://betterconnect.org.uk/cleaning-up-the-beach/ Opportunity Centre https://www.youtube.com/watch?v=Pj-v4ofb4Vg York Learning https://www.youtube.com/watch?v=oz98bQxPiO0 Opportunity Centre
News and or Media releases	Featured on Harrogate and Great Driffield radio stations in 2021 promoting the programme
Facebook	https://www.facebook.com/BetterConnectUK/
Instagram	https://www.instagram.com/betterconnectuk/
LinkedIn	https://www.linkedin.com/company/betterconnectlimited
Twitter	https://twitter.com/BetterConnectUK
YouTube	https://www.youtube.com/user/yourconsortiumnyorks



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Project Contact Details: jmckenzie@betterconnect.org.uk or
simon.eleftheropoulos@tnlcommunityfund.org.uk

North East Ambition pilot – North of Tyne Combined Authority

The North East Ambition pilot project contributes directly to the skills objectives set out in the North East Strategic Economic Plan.

It aims to ensure those entering the labour market have the right skills to thrive, helping to develop a skills supply that underpins business growth and talent and retains this supply in the region; and enabling every young person to identify routes into work, supported through experience and exposure to the world of work, so that they understand that life and work experiences, alongside career and formal qualifications, are incredibly valuable.

Website	www.northeastambition.co.uk
Project level case studies	https://www.northeastambition.co.uk/news/secondary/gatsby-benchmark-3-case-study-oxclose-community-academy https://www.northeastambition.co.uk/news/secondary/gatsby-benchmark-2-case-study-belmont-community-school https://www.northeastambition.co.uk/news/secondary/gatsby-benchmark-8-case-study-st-wilfrids-rc-college
Participant Story	https://www.northeastambition.co.uk/news/primary/igniting-students-enthusiasm-stem-building-electric-car https://www.northeastambition.co.uk/news/benchmark-2-learning-career-and-labour-market-information https://www.northeastambition.co.uk/news/benchmark-four-case-study-teacher-work-experience-cpd
News and or Media releases	https://www.northeastambition.co.uk/news
Twitter	https://twitter.com/northeastlep

Project Contact Details: Roger.guy@nelep.co.uk



DurhamEnable – Durham County Council

DurhamEnable is a Supported Employment service which is working with 900 County Durham residents with disabilities to move into or closer to work.

DurhamEnable participants are either unemployed or inactive, aged 18 and over and have learning disabilities or difficulties, mental health issues or physical difficulties.

The project follows the British Association of Supported Employment model to deliver outcomes to hard to reach and underrepresented demographic populations in the workforce, including a targeted balance of unemployed and inactive individuals and profiles by protected characteristic.

Results profiles include those in education or training on leaving (17%), in employment 6 months after leaving (22%), progressing from unemployed into employment on leaving (33%), inactive into a job or job search (43%) and support for individuals receiving childcare support (5.6%).

To date 122 job seekers have worked with the programme and 32 have gained employment in a range of occupations including customer services, IT (Information Technology) support services, administrative, education and engineering.

Website	https://www.durham.gov.uk/DurhamEnable
Project Level Case Studies	https://www.durham.gov.uk/media/37502/Durham-County-News-Spring-2022/pdf/DurhamCountyNewsSpring2022.pdf?m=637829394426370000 Shaun’s Story (Film) https://www.durham.gov.uk/DurhamEnable
Participant Stories	Links below to 2 individual stories however there are a lot more on the following page: https://www.facebook.com/DurhamEnable Lee https://www.facebook.com/DurhamEnable/posts/pfbid02Dg3KDshSxvJ9WSzrEerqDqw1Z7W2QLUbfryMqPyr98DXmjRTnYP8gXJ8kTPZQmtPI Aleysha https://www.facebook.com/DurhamEnable/posts/pfbid02mgPqa4KfEAambS6sa1wqCwU65KQx57WpF1nxHo9Rkmdgqm9rmbx8TY3F9AdpYmnl
News and or Media Releases	https://www.durham.gov.uk/article/26468/Supported-employment-service-helps-man-with-learning-disability-find-paid-employment https://www.durham.gov.uk/media/37502/Durham-County-News-Spring-2022/pdf/DurhamCountyNewsSpring2022.pdf?m=637829394426370000
Facebook	https://www.facebook.com/DurhamEnable
Instagram	https://www.instagram.com/durhamenable
Twitter	https://twitter.com/DurhamEnable



Project Contact Details: Mark.Callaghan@durham.gov.uk

DurhamWorks – Durham County Council

DurhamWorks is the brand name for Durham County Council led partnership programmes that support young people who are not in education, employment, or training (NEET).

The original DurhamWorks Programme was a partnership project led and delivered by Durham County Council in conjunction with a range of Delivery Partners and Subcontractors.

The programme supported any unemployed/NEET young person aged between 15-24 living in County Durham. It encompassed a young person-centred model of delivery, providing one-to-one transition support; peer mentoring; activities to develop confidence, resilience, and skills for work; as well as opportunities to support progression into employment, including a DurhamWorks grant available to small and medium sized employers.

In terms of outcomes, 8,750 young people were supported by the programme, of which 6,297 (78%) progressed into education, employment and training or gained a qualification on completion. Of those progressing, 4110 (65%) went into employment.

The Programme achieved 94% of its target for ‘starts’, as well as 104% and 111% of its targets for ‘completions’ and ‘progressions’ respectively.

An evaluation of the programme concluded that for every £1 spent on DurhamWorks, the social return on investment achieved was £2.78.

Evaluations

Please contact Helen Radcliffe for further information on Evaluations of the project.

Website	https://durhamworks.info/
Project level case studies	Are available to see on the above website.
Participant Story	https://durhamworks.info/news-case-studies https://www.youtube.com/channel/UCWJbYxkxTflkMq1Xa8zGSyg
News and or Media releases	This information is available on the project website
Facebook	https://en-gb.facebook.com/durhamworks/
Instagram	https://www.instagram.com/durham_works/



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LinkedIn	https://www.linkedin.com/company/durhamworks/
Twitter	https://twitter.com/worksdurham
YouTube	https://www.youtube.com/channel/UCWJbYxkxTflkMq1Xa8zGSyg

Project Contact Details: helen.radcliffe@durham.gov.uk

DurhamWorks3 – Durham County Council

DurhamWorks 3 provides support to 1,191 vulnerable young people, with a specific focus on SEND (Special Education Needs and Disability), Care Leavers/Looked After, young people who offend/are at risk of offending, young/lone parents, young carers, those with a history of drug/alcohol misuse and those with emotional / behavioural and or mental health issues.

The programme aims to increase their confidence, support them to overcome the barriers that are hindering them from progressing, build their work-related skills and vocational qualifications, as well as create job and training opportunities.

Each young person’s experience is tailored to their needs and support is focussed within a six-month period in order to sustain their enthusiasm and motivation to progress into employment or training.

Young people have access to individual support to engage with the programme. This includes access to confidence building, impartial and high-quality Information, Advice and Guidance, plus life skills, work experience, pre-employment training, and job and industry opportunities.

Website	https://durhamworks.info/
Participant Story	https://durhamworks.info/news-case-studies https://www.youtube.com/channel/UCWJbYxkxTflkMq1Xa8zGSyg
Facebook	https://en-gb.facebook.com/durhamworks/
Instagram	https://www.instagram.com/durham_works/
LinkedIn	https://www.linkedin.com/company/durhamworks/
Twitter	https://twitter.com/worksdurham
YouTube	https://www.youtube.com/channel/UCWJbYxkxTflkMq1Xa8zGSyg

Project Contact Details: helen.radcliffe@durham.gov.uk



DurhamDirections – Durham County Council

The DurhamDirections Programme is delivered under the brand name ‘DurhamWorks’ and will support 6,900 young people aged 15-24. It consists of a preventative element, as well as a re-engagement element. The preventative element is delivered in schools to young people identified as at risk of not making a successful transition into post-16 learning. The participants receive a combination of careers guidance, one-to-one mentoring support, as well as the opportunity to participate in Work Related Learning activities.

Young people supported through the re-engagement element are NEET / unemployed, including those who are underemployed, such as those employed on zero-hour contracts. The participants receive transition support, the opportunity to obtain English and maths qualifications, as well as access to a range of provision to support their progression into education, employment, and training.

DurhamDirections is delivered by Durham County Council in conjunction with Delivery Partners and Subcontractors.

Website	https://durhamworks.info/
Project level case studies	Are available to see on the above website.
Participant Story	https://durhamworks.info/news-case-studies https://www.youtube.com/channel/UCWJbYxkxTflkMq1Xa8zGSyg
News and or Media releases	This information is available on the project website
Facebook	https://en-gb.facebook.com/durhamworks/
Twitter	https://twitter.com/worksdurham
LinkedIn	https://www.linkedin.com/company/durhamworks/
YouTube	https://www.youtube.com/channel/UCWJbYxkxTflkMq1Xa8zGSyg
Instagram	https://www.instagram.com/durham_works/

Project Contact Details: helen.radcliffe@durham.gov.uk

North East Ambition – Education Development Trust

The North East Ambition programme is available to small and medium enterprises (SME) based in the North East. To be eligible, businesses must meet the following criteria:

- be classified as a SME



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- have not received more than €200,000 of De Minimis State Aid in the last 3 years
- be based in a North East Local Enterprise Partnership area

The programme is part funded by the European Social Fund and is delivered by Education Development Trust in partnership with the North East Local Enterprise Partnership.

The project's Skills Facilitators work with businesses to:

- understand their skills needs and develop a bespoke action plan
- identify the most appropriate skills and employment programmes to support them in hiring new recruits or upskilling their current workforce
- find specific training courses and a trusted training provider
- advise on available funding options
- grow their networks and connect with other local businesses
- build partnerships with schools and colleges, enabling access to future talent

Website	https://www.northeastambition.co.uk/business-growth-support https://www.educationdevelopmenttrust.com/north-east-ambition/contact-north-east-ambition
Project level case studies	https://www.northeastambition.co.uk/news/employers/case-study-making-changes-ne https://www.northeastambition.co.uk/news/employers/case-study-cassidy-forsythe
News and or Media releases	https://www.hexham-courant.co.uk/news/19245118.we-can-help-identify-skills---free-support-north-east-businesses/ https://www.northeastgrowthhub.co.uk/insight/expert-support-to-recruit-retrain-and-plan-for-the-future/ https://netimesmagazine.co.uk/business/north-east-ambition-expanded-to-futureproof-workforces/ https://www.business-live.co.uk/economic-development/north-east-careers-programme-extended-20774867 https://bdaily.co.uk/articles/2021/06/07/careers-guidance-programme-expands-to-support-north-east-businesses
Facebook	https://www.facebook.com/NEskillssupport
Twitter	https://twitter.com/NEskillssupport
LinkedIn	https://www.linkedin.com/showcase/71258087/admin/

Project Contact Details: neambition@educationdevelopmenttrust.com



Make a Change – Gateshead Metropolitan Borough Council

The project provided employment support for 263 residents with protected characteristics and for workless tenants who faced a range of barriers to employment and economic inclusion. The project helped them overcome multiple, complex barriers by addressing the underlying issues which are barriers to participation in the labour market.

The project’s aim was to support people to ‘make a change’ in their lives which in turn helped them move into work or closer to the labour market. Every Make a Change participant received employment support for up to 12 months, delivered by a Change Coach.

Evaluation

An evaluation has been completed. Should you wish to see this it can be made available by emailing the contact below.

<p>Participant Stories</p> <p>*Name has been changed to maintain anonymity.</p>	<p>*James’ story</p> <p>Background</p> <p>James is an older man and has struggled with his anxiety for over a decade, which left him at the furthest point from the labour market. James was dealing with personal issues in the area where he lived, which prevented him from wanting to go out of the house and felt as though he was a very anti-social person before he started Make a Change. He emailed Gateshead Council about wanting to take the first step to get back into work and was referred onto the Make a Change project.</p> <p>Experience of the project</p> <p>James worked closely with his Change Coach for 6 months and felt as though his Coach listened to his interests and tried to accommodate training courses and job opportunities according to what he was passionate about. He was put in touch with a charity and then referred onto two training courses.</p> <p><i>James said, "I am coming to the end of my working life; I've been out of work for quite a long time and my anxiety prevented me from wanting to go back into work. By my Change Coach listening to my interests and not pressuring me to do anything I didn't feel up to, and by going at my own pace I managed to achieve finishing both courses and speaking and interacting with more people than I have in the past year. It's been brilliant"</i></p>
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	<p>Impact James has now completed his two training courses with Make a Change and has successfully exited achieving a training result. He is now actively looking for work. He attributes the change in his confidence and the desire to work again to his Change Coach.</p> <p><i>"He really helped me get back to being me, the pandemic was tricky for everyone, but it made my anxiety worse, and the last thing I thought I'd want to ever do again is look for a job or go out and meet people, but here I am".</i></p> <p>Next steps James is now wanting to go onto another training course to help him get back into working in an office to eventually work in finance and accountancy. When asked about his overall views of the project, he said.</p> <p><i>"It was really supportive and helped me out a lot, I could have just drifted further and further away from the workplace and out of society, but it's pulled me back in. I felt as though I'd lost a bit of myself and now, I've found it again".</i></p>
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Project Contact Details: rachaelcrooks@gateshead.gov.uk

ESF Community Grants YNY – Rural Arts

This project in the York and North Yorkshire Local Enterprise Partnership Area aimed to transform the lives of 30 unemployed people by providing a structured and personalised programme of blended learning which both challenged and supported learners to make successful progressions into work and or further learning.

The project, which was co-funded by the Education and Skills Funding Agency, encouraged learners to explore themselves through art and creative skills. They were encouraged to express themselves whilst also exploring the barriers they faced that were stopping them moving forward with their lives.

Website	www.ruralarts.org
Project level case studies	https://www.youtube.com/watch?v=2XBHLTrwDXU

Project Contact Details: sorcha@ruralarts.org



Community Grants 5 – Learning4life GYCIC

Learning4life-GY located in central Grimsby prepared their students for life in Britain, further studies and work opportunities. Through ESF Community Grants, co-funded by the Education and Skills Funding Agency, the project was able to deliver a bespoke training course for ESOL (English for Speakers of Other Languages) adults.

The aim of the course was to learn English and nature friendships whilst developing skills for employment. Over 8 months over 20 ladies, have come together, had lessons in English and Information and Communications Technology which has helped them develop a cookbook and skills for their future.

This project has finished. From the cohort of learners, most will be progressing onto accredited learning to further their English. Some learners were being supported to set up their own business or waiting to start in employment.

Book produced as part of the project.

<https://mixam.co.uk/share/6231bc780a85dc4ca51df1ad>

Facebook	https://www.facebook.com/learning4lifegy/photospcb.1100647637149914/1100647310483280
News and Media releases	https://www.hlc-vol.org/2022/05/hlc-e-bulletin-may-22-vol-42/ (Page 2)

Project Contact Details: hello@Learning4life-gy.co.uk

Community Grants 5 - Grimsby Town Football Club in the community

This project targeted women, who for various reasons have become isolated, inactive or are not part of the mainstream consideration for local services. The aim was to enable a mind-set change, create self-belief and to provide experience and opportunity. The ideal outcome was that an individual who aspired and had the drive to change their lives to a positive outcome.

As part of this, the project delivered activity-focused aspirational/confidence building programs, health and fitness, IT taster sessions and First Aid with progression paths to basic training, volunteer work and employment.

The project, co-funded by the Education and Skills Funding Agency, engaged with 13 learners. 4 learners have progressed into further education. Of the 13 learners 4



were single mothers on this programme, 1 carer for a disabled child, 2 were over the age of 50, (one of which had a disability), and 1 person on the transgender journey.

Project level case studies	https://youtu.be/EYBxAfbaDBo
News and Media releases	https://www.hlc-vol.org/wp-content/uploads/2021/07/E-Bulletin-edition-Vol.33.pdf

Project Contact Details: Graham@gtfc.co.uk

Community Grants 5 – Humber Job Hub CIC

The project aimed to assist unemployed people back into employment or into further training through delivering 3 x 6-week programmes of support and learning that concentrated on CV writing, job search, completing applications, interview techniques, the use of career based social media, confidence building, personal development, volunteering and self-employment opportunities.

The sessions within the programme lasted over 2 hours and mainly consisted of group discussions and one to one support, visual learning presentations, completion of activities and Q&A's. Participants also received a membership access to the project website that provided various tools and resources to assist them in their job search.

The project, co-funded by the Education and Skills Funding Agency, supported 35 learners, of which 8 progressed into employment and 7 into further education. Other learners had increased self-confidence, improved IT skills, and stronger communication and social skills after Covid-19.

Website	https://myjobcoach.co.uk/hull-and-east-yorkshire-residents/
Participant Case Study	<p>J*</p> <p>J* contacted us in June through Facebook to ask for help with her CV and confidence in finding work. She had been actively seeking work during the pandemic while juggling being a lone parent and home-schooling, as well as her responsibilities as a volunteer Brownie Guide leader.</p> <p>J* wanted a job that fitted in with her children and other responsibilities, ideally working with children in an educational environment, but had very little confidence that she would find anything suitable.</p> <p>The main barriers J* felt she faced in gaining employment were:</p> <ul style="list-style-type: none"> • her CV wasn't the best representation of her skills or what she wanted to do • she was lacking confidence in herself and her abilities



	<ul style="list-style-type: none"> • felt she was looking for something unattainable • not enough opportunities in the area • not being able to represent herself well enough at interviews <p>The project discussed the type of work she was looking for and whether any further training was appropriate. They recommended CV changes that focus on her skills and qualities as well as making it stand out more to potential employers. Discussed making these changes on job site profiles including LinkedIn and keeping them up to date. Identified the areas of finding employment that she needed help with. Practiced interview skills and invited her to a confidence workshop on how to build confidence in interview situations. Invited her to join our members Facebook group where we share local jobs that aren't necessarily advertised on the main job boards.</p> <p>J* identified that her ideal role would be as a teaching assistant in a school environment where she could work while her own children were at school. She now has the tools and skills to be able to update her CV and personal profile on the job boards, J's* self-confidence grew, and she contributed much to the group sessions which helped others in the sessions as well as herself.</p> <p>She feels that she will perform better in interview situations since she learned how to handle mental blocks as well as her nerves during the course interview and confidence sessions.</p> <p>Armed with a much better CV, J* applied for a local job in a nursery that she had found through our members Facebook group. She was invited for an informal chat straight away on the strength of that CV and invited for a further interview following that. Even then, J* felt that the position was "probably too perfect to be true" but she confidently attended and was offered the position, to start in September.</p> <p>J* rated the overall service she received as 5 out of 5 and said "I enjoyed everything, particularly hearing another point of view, and I didn't feel pressured or judged. My confidence has improved somewhat but I will continue working on it" J* has now been in her new position at the nursery for just over two months and recently said "I'm absolutely loving my new job thank you. Settled in well and using all my skills."</p> <p>*letter used to protect identity</p>
News and Media releases	https://www.hlc-vol.org/wp-content/uploads/2021/07/E-Bulletin-edition-Vol.33.pdf

Project Contact Details: admin@myjobcoach.co.uk



Community Grants 5 - The Equality Practice

This project, located in Hull and East Yorkshire, focused on those with disadvantaged backgrounds, to promote, support and teach the importance of aspiration as a driving force to overcome obstacles and promote confidence. The aim being to enable a mind-set change, create self-belief and to provide experience and opportunity. The main target group was women, who for various reasons have become isolated, inactive or are not part of the mainstream consideration for local services.

This project was co-funded by the Education and Skills Funding Agency. Its main activities included:

- Physical Activity (Yoga, Archery etc)
- Crafting
- First Aid learning and certification
- Classroom based wellbeing and mindfulness lessons
- 1-2-1 support

The Equality Practice delivered 4 Me-Learning programmes for women in the last 3.5 years, involving over 40 participants. Of those, more than 50% have gone on to further education, work/volunteer placements or setting up their own businesses.

Website	https://myjobcoach.co.uk/hull-and-east-yorkshire-residents/
Project level case studies	Personal Destination Mapping 2020 - YouTube
News and Media releases	https://www.hlc-vol.org/wp-content/uploads/2021/07/E-Bulletin-edition-Vol.33.pdf

Project Contact Details: info@theequalitypractice.co.uk

Community Grants 5 – Home-Start (Hull)

The target group of learners was people with parenting experience who are looking to move closer to learning and/or employment, primarily in the health and social care sector. All of the 9 learners that signed up have been women, 22% with a disability and 22% over the age of 50.

The project, co-funded by the Education and Skills Funding Agency, was made up of a 10-week (40 hour) training course which prepares learners to become volunteers to support vulnerable families in Hull who have at least one child under five. During the time on the project each learner received support to find employment in their chosen area as well as help to access further education.



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Most learners needed to build their confidence and recognise the vast number of skills they had and how these can be transferred to supporting others.

The learners on the project have increased their confidence and self-esteem and have improved their employability. 2 learners have progressed into employment and 3 into further education.

Project Contact Details: admin@homestarthull.org.uk

CFO Activity Hub North East - Ingeus

His Majesty’s Prison and Probation Service (HMPPS) CFO programme is delivered across all regions of the country and is part-funded by the European Social Fund.

The CFO Activity Hub contracts focus on participants who are difficult to engage, at risk of re-offending and furthest away from employment, following release from Prison or serving community sentences and Veterans currently serving sentences in Holme House Prison.

Provision is both in the community and in custody offering a structured and individually tailored package of support that will be delivered by our own Support Workers, Activity Facilitators, and our experienced supply chain partners, who will focus on Arts, Sport and Drama. Hub Culture will be rehabilitative, providing a safe, decent, hopeful place that is supportive of positive change, personal progression and helping individuals to achieve a more positive outcome in life.

A typical journey will look at engaging participants through leisure, sports, creative arts, then sustaining them with a series of social interactions, strengthening community ties with help from local support networks. The project will then support them to reduce barriers to progression, whilst developing personal resilience, before finally progressing participants through engagement with professionals and mainstream services.

Website	https://ingeus.co.uk/services/justice/cfo-activity-hubs
Participant Stories	https://youtu.be/LHrQE7QMgdo
News and Media Releases	https://pathfinderinternational.co.uk/veterans-create-over-100-matchstick-poppies-to-mark-remembrance-day/ https://atfpro.co.uk/recycling-lives-sponsors-poppy-garden-artwork-by-ex-services-prisoners/ https://www.rfea.org.uk/2021/11/veterans-create-over-100-matchstick-poppies-to-mark-remembrance-day/



<https://www.thenorthernecho.co.uk/news/19705082.stockton-veterans-create-matchstick-poppies-mark-remembrance/>

Project Contact Details: choconnor@ingeus.co.uk

CFO3 – Ingeus

His Majesty’s Prison and Probation Service (HMPPS) CFO programme is delivered across all regions of the country and is part-funded by the European Social Fund.

The CFO project in the North East area delivers a fundamental Through the Gate service to offenders in custody, leading them to community and moving them closer to the labour market.

The focus is on those offenders who have difficulty accessing the mainstream services currently available. CFO3 target the hardest to help and furthest away from essential activities in prisons and the community.

The programme tackles underlying barriers, such as life skills, substance misuse, Mental Health; including dual diagnostics, family ties and finances; whilst adding value to existing provision in prisons and the National Probation Service whilst avoiding duplication.

Moving offenders into employment reduces offending and victims for the future and helps to make our community a safer place to live.

Website	CF03 - Social Inclusion Programme Ingeus
Participant Stories	<p>North East</p> <p>What is the client’s background? Why were/are they in Prison/on a community order?</p> <p>Participant is a first-time offender. They had previously spent time living with immediate family and working in the family convenience store. Spent a period of 5 months in custody, released into the Community Sept 21 and currently on a community order until July 22. Relationship broke down with family and unable to continue contact with their children.</p> <p>What was the turning point? Details on what made them choose the CFO route</p> <p>Whilst residing in Approved Premises, participant became aware of CFO3 whilst engaging with keyworker and also probation. They felt due to their offence that they would no longer be employable, and</p>



this was impacting negatively on their motivation, confidence, and self-esteem. Also, this caused a relationship breakdown with their immediate family. Enrolled onto CFO3 in November 21 and instant discussions took place about how there are opportunities out there for people with offences and this made them feel a lot more confident and hopeful about the future. Discussions also took place in how making positive steps could help to increase chances of making contact again with children which gave the participant a positive focus.

What was the journey whilst on the programme? Details on how they started to make changes to their life

During engagement on CFO3 participant has received support around: disclosure which was vital due to first time offence and it being of a sensitive nature; personal presentation as due to feeling very deflated, demotivated and detached from family life their personal presentation standards had dramatically slipped; and completion of Literacy and Numeracy Assessments to determine learning levels as it was identified that they would be able to attend a Forklift course which would increase chances of securing employment in the warehousing sector. A referral was also made to the Ingeus Employer Engagement Team to support with looking for employment.

What was the outcome? Mention any achievements

Participant was able to see there were opportunities available after discussing disclosure, they were able to go back to taking pride in their appearance, were aware of their learning skillset and went on to complete a Forklift course and gain the required tickets for warehousing work. Also, due to taking these positive steps they are now having supervised contact with their children which has increased their motivation and confidence enormously.

What are the client's future plans? Will they be continuing the programme post release or developing any skills etc?

Due to all the 1-2-1 work with participant, CFO3 Case Manager and Employer Engagement Team participant now has two interviews lined up this week for warehousing work which they are really excited about what positive change this could bring should they be successful.



CFO Activity Hub - Yorkshire – The Growth Company

Safe Spaces, Friendly Faces and Practical Support - the Yorkshire CFO Activity Hubs give people the support they need to get back on track. Part funded by the European Social Fund, the CFO Activity Hubs aim to overcome some of the barriers that make it difficult for individuals to access support in areas such as education, skills development, and employability.

These barriers include low-level literacy; drug and alcohol abuse; fractured or poor educational experiences; motivational issues; family breakdown; intergenerational effects of offending; chaotic lifestyles; impact of offending and anti-social behaviour upon family and wider communities.

The Yorkshire CFO Activity Hub project is funded via His Majesty’s Prison and Probation Service Co-financing Organisation (HMPPS CFO).

HMPPS CFO is a European Social Fund resettlement support programme which delivers projects aimed at improving employability, which are seen as key to changing lives and reducing reoffending.

Website	https://www.qcemployment.uk/yorkshire-cfo-activity-hubs
Project Level Case Study	<p>York</p> <p>D* started working with us in February, typically meeting fortnightly at the Harrogate probation offices. He is currently on license for assault. He was adopted at a young age after his father died from a heroin overdose and his mother was deemed unsuitable to raise him. He has spent a lot of his youth working outdoors on farms with livestock and said, when we first met, that he was keen to find a job working outside. He was referred to the hub for employment support and to find something productive to spend his time doing.</p> <p>D* initially stated that he was eager to find work, preferably something outside with scope to travel the country / abroad. We looked into some potential career paths and agreed that it would be best for him to pursue further education to give himself a wider range of opportunities in the long run.</p> <p>During the first few meetings, I also found out quite a lot about his upbringing regarding being adopted and how that has affected him. He said he is very happy with his foster family, however he has contacted his mother several times over the last 5 years, something that generally has ended in her being aggressive or asking D* for money.</p>



	<p>The main barrier for D* was not having any GCSEs as this meant he would have to potentially start at a low level and work his way up, something that is likely to take several years. D* said, however, that he was willing to commit to education rather than spending his time smoking cannabis and associating with negative influences. After some research into what was available D* decided that an apprenticeship would be a good way back into education, whilst still providing a hands-on approach to working.</p> <p>Throughout several sessions, we applied for a position offered through Harrogate Council, working as an apprentice gardener. The role is full-time, starting at £19,100 per annum. Before the interview, we discussed potential questions they might ask him, and the best ways to promote his strengths. He performed well during the interview and was subsequently offered a position, subject to completion of a medical questionnaire and provision of references.</p> <p>D* completed CS13 (careers advice) and may also be eligible for CS09 (gaining work-related qualifications) as the apprenticeship will lead to him receiving a qualification at the end of the 2-year programme.</p> <p>During the preparation for the interview/application, we worked on tailoring his CV to suit the application for the post, and we also wrote down some potential answers for the interview questions so that he could use them as a prompt when practising in the days leading up to the interview.</p> <p>D* has made excellent progress since he first started working with us. He has gone from spending much of his time smoking cannabis and associating with peers that frequently engage in illicit/illegal behaviour, to acquiring a 2-year apprenticeship with a local council that pays reasonably and will lead to him learning a range of new skills whilst working outdoors, something he said he valued most when discussing potential career opportunities.</p> <p>He has now finished his license and so we have around 80 days left to ensure that he gets settled into his new role and address any other areas in which he feels he may need support.</p> <p>D* was very grateful for the support provided upon receiving his job offer and thanked us for the work we have done with him.</p> <p>*initial used to protect identity</p>
Participant Case Studies	https://youtu.be/bhZfK0n-8k



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News and Media Releases	https://www.growthco.uk/news/teigan-higgins-profile/
LinkedIn	https://www.linkedin.com/company/the-growth-company-employment/
Twitter	https://twitter.com/growthcouk

Project Contact Details: Dave.mcdonald@gcemployment.uk



North West

Launchpad – Inspira - Cumbria

Launchpad engages, develops, and integrates young people in Cumbria who are not in education, employment, and training (NEET), especially those from marginalised backgrounds or who face complex barriers.

The project offers NEET young people across Cumbria a range of personalised support, tailored development opportunities, experiences, and encounters with employers to help them progress into mainstream labour market opportunities.

Launchpad involves delivering linked strands of activity within a coherent, joined-up approach:

- intensive, sustained individual support work
- personal development and employability
- workplace experiences and employer encounters
- support for informal learning and basic skills

At the heart of their model is the role of the Progression Coach - a trusted and skilled case worker to support participants, look at their life, needs and goals ‘in the round’, help them address problems and make progress into the labour market.

Inspira delivers Launchpad throughout Cumbria with young people aged 16-24.

Website	https://www.inspira.org.uk/launchpad-in-action
Participant Stories	https://www.inspira.org.uk/blog/neet-young-person-finds-motivation-after-help-from-inspira https://www.inspira.org.uk/blog/hardwork-and-determination-pays-off-for-liam
Facebook	https://www.facebook.com/inspiraforlife
Instagram	https://www.instagram.com/inspiraforlife/
Twitter	https://twitter.com/inspiraforlife

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The Key – Inspira - Cumbria

The Key is a successful, high-impact employability programme delivered across Cumbria that helps people get into work, quickly. The Key is all about giving people focused, practical support to boost their employability and help them move immediately into real jobs. The project, co-funded by the Education and Skills Funding Agency, designs short programmes – in effect, pre-employment academies - in response to specific job opportunities with local employers. Each programme is tailored to the needs of an individual employer or local growth sector.

Typically, programmes include:

- essential training, including formal industry-relevant qualifications
- personal development - helping develop and demonstrate key behaviours for the workplace
- employer insights about occupational realities and what they look for in job candidates
- practical coaching and support from expert employability professionals to improve job applications and interview techniques
- guaranteed job interviews

Everyone who completes a programme leaves with improved prospects – confidence, valuable workplace qualifications, improved application skills, increased awareness of what employers are looking for. Many move immediately into paid jobs.

Website	https://www.inspira.org.uk/employment-programmes
Project Level Case Study	https://www.inspira.org.uk/blog/pre-employment-security-programme
Participant Stories	https://www.inspira.org.uk/blog/allans-story https://www.inspira.org.uk/blog/the-glenmore-trust-delivered-a-bespoke-employment-programme
Facebook	https://www.facebook.com/inspiraforlife
Instagram	https://www.instagram.com/inspiraforlife/
Twitter	https://twitter.com/inspiraforlife

Project Contact Details: Laura.wellington@inspira.org.uk

The Link – Inspira - Cumbria

The Link is a project that connects young people with employers throughout Cumbria, supporting and powering the delivery of the Cumbria Careers Hub. The project is co-funded by the Education and Skills Funding Agency. Through The Link,



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young people benefit from taking part in multiple meaningful encounters with local employers, bringing to life local growth plans.

Employers highlight growth opportunities, career routes and skills challenges to their potential future workforce, to inform and excite them about the local labour market.

Inspira currently delivers The Link in all districts of Cumbria, working with every school, college and special school in the County and engaging over 350 employers annually.

Local Employer Engagement Coordinators provide the active link between industry figures and staff in schools, special schools, and colleges – sourcing, planning and facilitating a variety of impactful employer-led employer activities.

Website	https://www.inspira.org.uk/inspiring-the-next-generation
Facebook	https://www.facebook.com/inspiraforlife
Instagram	https://www.instagram.com/inspiraforlife/
Twitter	https://twitter.com/inspiraforlife

Project Contact Details: deboraha.naylor@inspira.org.uk

CFO3 Achieve North West Connects Transport Training Programme

His Majesty’s Prison and Probation Service (HMPPS) CFO3 programme is delivered across all regions of the country and is part-funded by the European Social Fund.

CFO3 is a social inclusion project that targets offenders with multiple barriers to employment for example, accommodation, substance misuse and issues with mental and physical health.

The main aim of the Transport Training Academy (HMPPS CFO Development Fund) driving programme is to develop and empower individuals serving community-based criminal sentences and equip them with the skills to become professional Large Goods Vehicle (LGV) drivers.

CFO Case Managers promote the Transport Training Academy (TTA) 6 month driving programme opportunity to Probation Practitioners and to those People on Probation (POPS) already enrolled onto the CFO project. The Case Manager tells them about the 6-month driver training and checks their eligibility and motivation before referring directly to the training provider TTA.

TTA then provide intensive training and support to help the participant to gain their C and CE licence and to secure work within the LGV industry.

The programme is delivered over 6 months using blended learning to ensure that the participant is committed to the programme.



The learning consists of:

- Theory Training
- Theory Test (MC (Mentoring Circles), HP & MOD 2)
- Driver essential knowledge
- Category C Practical Driver Training & DVSA (Driving Vehicle Standards Agency) Test

Throughout the programme TTA will introduce the participants to employers to secure employment.

Website	https://careerconnect.org.uk/services/achieve-north-west/ https://ttacademy.com
Project Level Case Study	<p>Since commencement in March 2022, the Lancashire Achieves CFO Case Managers referred 5 people for the TTA driving programme. An initial assessment and risk were completed with all candidates to highlight where support and guidance was required to help them be successful in securing a place.</p> <p>The Case Manager completed work around goal setting, motivation, interview techniques and continuous guidance to ensure they were ready to be referred to the programme. Once the referrals had been put to TTA late in March all five were accepted and invited for an interview and driving assessment early April.</p> <p>Outcome: All 5 candidates were accepted and registered to commence their Theory Training. All 5 participants continue to engage well and 4 have passed their theory tests and are set to start their Practical training toward end of May. The 5th is due to complete soon too.</p> <p>Although this new project is still in its infancy the signs are good that this driving programme will fill a real labour need for LGV drivers in the North West.</p>

Offenders with Personality Disorder (OPD) project – Achieve North West Connect

His Majesty’s Prison and Probation Service (HMPPS) CFO3 programme is delivered across all regions of the country and is part-funded by the European Social Fund.

CFO3 is a social inclusion project in Greater Manchester, that targets offenders with multiple barriers to employment such as accommodation, substance misuse and issues with mental and physical health.



The Offenders with Personality Disorder (OPD) sub-project works with men and women who have convictions and are subject to statutory sentences in the community who are also diagnosed with personality disorder. Due to their multiple challenges these individuals often struggle to engage with statutory services including successful completion of their licences/community sentences. This OPD works in a tailored way to improve their engagement and trust with statutory services and to improve their life chances. We do this in two ways:

- a specialist mentor to motivate, provide practical support, accompaniment to appointments and engage the People on Probation (POP). The positive support aims to disrupt anti-social behavioural patterns

and

- the Bike Project is a means of introducing purposeful activity and structure to men and women with chaotic lives. It improves independent living through listening to instruction, problem-solving skills, practical living, repairing bikes and learning to cycle. A bicycle repair and maintenance workshop are at the Withington Road Approved Premises. All the men signed up by the specialist mentor are offered access to the Bike Project

Project aims:

- improved engagement in community services- e.g. local charities, CFO Activity Hubs
- attendance at probation/completion of Court Orders/Licences
- learning new skills at bike project e.g., teamwork, bike repairs, safe cycling, socialising.
- registration with GP and dentists
- budgeting
- access to white goods and tech to support independence and good quality of life

Website	https://careerconnect.org.uk/services/achieve-north-west/ https://www.margaretcareyfoundation.org.uk/Pages/Category/approved-premises
Participant Case Study *Name anonymised to protect identity	We follow the progress of our case studies over a period: Bike workshop case study – Tony* has made use of the bike project at Withington Road AP. Tony* started working on the OPD project in January 2022. He has low mood and doesn't like to socialise. He was introduced to the bike project and was encouraged to attend. This is the first time for a while that he worked with others in a meaningful way, as part of a team.



	<p>Tony* part refurbished a second-hand bicycle, and this was then donated to a local charity which is supporting refugees.</p> <p>Tony* continued to refurbish second-hand bikes at our workshop, and he earned himself his own refurbished bike. Since then, Tony* has continued to meet me on his bike rather than relying on walking or public transport. He says that regular cycling has improved his fitness and he is more punctual for his appointments too!</p> <p>The bike project is subcontracted to the Margaret Carey Foundation-see link above</p> <p>To date: 38 participants have been enrolled onto the OPD mentoring 11 participants have benefited from the OPD bike workshop</p>
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Project Contact Details: help@achievenwconnect.org.uk

Achieve North West Connect – Cheshire and Warrington

His Majesty’s Prison and Probation Service (HMPPS) CFO3 programme is delivered across all regions of the country and is part-funded by the European Social Fund.

Achieve North West Connect (ANWC) in Cheshire and Warrington Local Enterprise Partnership area, delivers the CFO3 contract across the North West.

Achieve North West Connect is a social inclusion project that targets offenders with multiple barriers to employment such as accommodation, substance misuse and issues with mental and physical health. Targeting such individuals ensures that those who are not currently accessing mainstream provision, can be supported into jobs.

Case managers work with offenders who are in prison and in the community subject to community orders or prison licences; and provide intensive support to help participants to overcome their barriers and enable their journey towards employment.

Website	https://careerconnect.org.uk/services/achieve-north-west/
Participant Case Study	<p>From homeless to working – the support CFO3 made the right difference</p> <p>A participant was referred to Chester Probation asking for help and support in finding employment. The participant had a long history of drug and alcohol misuse and really struggled with his mental health.</p> <p>The participant presented himself as a positive young person with limited barriers, however during our meeting he disclosed his past</p>



issues and on-going issues with family. The participant had moved out of the family home after several violent arguments with his mum and was sleeping rough.

After this session the participant failed to show for the following one. When asked why he said because he felt embarrassed asking for help. He was reassured that there was nothing to be embarrassed about and that it's okay to ask for help. The project also put in a request for a food bank delivery.

After several weeks, secure accommodation was sourced for the participant. With the support a referral to the Drug and Alcohol team was made (through Unity House) and the participant attended on a regular basis. In addition, the project worked with the participant on his relationship skills, and the participant slowly began to communicate with his mum and started to build a positive relationship.

Once the initial barriers were removed, the project focused on supporting the participant in finding employment. We looked at his previous experience and his interest. The participant wanted to work within construction. We began working on his CSCS (Construction Skills Certification Scheme) course and spoke to some local providers. Subsequently we were able to place the participant on a course with the Work Zone, where he completed and gained his CSCS card. The participant was very happy, it was his first qualification he had achieved outside of school. This gave him a much-needed confidence boost.

From there we would help the participant with job search on a regular basis. We set up an email address for him purely for job searching which we could both access. This was so we could check through his applications and provide feedback on this. After a while he started to get some interviews. We completed a few mock interviews with him. After each interview I would speak to him and gain feedback on how he felt it went. The participant was successful in gaining employment.

Outcome

The participant is now working on a construction site after passing his CSCS test. His relationship with his mother has improved and they see each other on a regular basis, he is now off drugs and has stopped drinking. As he had found permanent employment, he was able to move out of the secure accommodation into his own flat.

Project Contact Details: help@achievenwconnect.org.uk



Achieve North West Connect – Greater Manchester

Achieve North West Connect (ANWC) in Greater Manchester Local Enterprise Partnership area, delivers the CFO3 contract across the North West. This is funded by HMPPS CFO and ESF.

Achieve North West Connect is a social inclusion project that targets offenders with multiple barriers to employment such as accommodation, substance misuse and issues with mental/physical health. Targeting such individuals ensures that those who are not currently accessing mainstream provision, can be supported into jobs.

Case managers work with offenders who are in prison and in the community subject to community orders or prison licences and provide intensive support to help participants to overcome their barriers and enable their journey towards employment.

Website	https://careerconnect.org.uk/services/achieve-north-west/
Participant Case Study	<p>Overcoming shame to build a new career</p> <p>Over recent months the project has worked with a participant, an ex-teacher, his offence was related to driving, consequently unable to drive for a year. Previously working as a supply teacher, it was now impossible for him to now travel to destinations across the Northwest of England using public transport. However, he did want to work as he had significant outgoings such as a mortgage. Understandably, losing his driving licence, going to Court and being ‘on Probation’ had impacted his confidence and mental health. He was feeling shame for himself and family and wondering if he might be able to work again.</p> <p>At our first meeting, the participant was anxious and confused as to what he might do and how to move forward. We discussed the support we could offer- not only with finding work but with mental health and confidence building. Next, we discussed his skills, exploring what he might enjoy doing and what he would not want to do, to establish a point of reference when job searching.</p> <p>Due to our knowledge and understanding of the local labour market information (LMI) we were able to discuss the areas in which employment was expanding and declining. This was during the peak of the pandemic with lockdown across the whole of the UK, non-essential retail, bars, restaurants, cinemas, and other leisure pursuits all closed, so job searching offered limited opportunities. However, further exploration of labour market information revealed, as most people worked from home, on-line shopping was expanding significantly. From this we were able to determine the Warehouse sector was expanding significantly. With further searching we identified the location of some of these vacancies and the skills and experienced required. The participant was keen to progress this but didn’t currently have the qualifications or work experience required.</p>



The project was able to provide the participant with advice around the Forklift Truck (FLT) and NVQ Level 2 in Warehouse and Storage training and qualifications. By undertaking this training and qualifications he would be on a more level playing field with other potential candidates who may already possess these qualifications and experience.

After further detailed discussion with the participant, he was really motivated to complete the FLT course but less so to undertake the NVQ, given his current level of academic qualifications. The project also explained there can be much competition for these roles, particularly in the current economic climate when options are limited, and he does not actually have any experience in this sector.

Undertaking the NVQ would demonstrate his commitment, a recognised qualification would make him more employable and improve his prospects, plus long term it could enable progression within the role. He was able to reflect upon all of this and subsequently agreed it was the way forward. We were able to enrol him onto a linked NVQ and FLT course.

Outcome

The participant successfully completed both courses gained his NVQ and FLT licence. He received support in updating his CV and Covering Letter and with support he applied for a job as a Forklift Truck Driver. He was successful and obtained a job, and we stayed in touch. Due to his previous work experience he was swiftly promoted to Duty Supervisor where he remains today. He is happy, confident, feeling he has turned his life around.

Project Contact Details: help@achievenwconnect.org.uk

CFO Activity Hubs – Seetec

His Majesty’s Prison and Probation Service (HMPPS) CFO3 programme is delivered across all regions of the country and is part-funded by the European Social Fund.

The CFO Activity Hubs project in the North West is aimed at unemployed individuals, aged over 18, who have a community sentence or licence and who have the right to work and live in the UK.

Our support is tailored to the individual and appropriate to their circumstance and needs. This includes a holistic range of social, creative and group activities and interaction with positive role models and peers.



The hubs provide a safe and supportive space where participants can engage on a voluntary basis. Our hubs involve supply chain partners and community organisations to increase integration and the availability of support.

The project is aimed at those people who cannot or do not access mainstream services and supports them on moving closer to the labour market through differing activities. Positive outcomes include gaining employment, starting self-employment but also the softer results such as increased confidence, improved emotional well-being and effectiveness to engage within the individual's local communities.

Website:	<p>https://interventionsalliance.com/services/crime-and-harm-prevention/cfo-activity-hubs/</p> <p>Other Websites https://www.standguide.co.uk/ https://riftse.co.uk/ https://we-activate.co.uk https://www.thedigitalcollege.co.uk/</p>
Project Case Study	https://interventionsalliance.com/news/
Participant Case Study	<p>Why was the Participant referred to the CFO Activity Hub?</p> <p>The participant was a self-referral from James Lee House (a local approved premises). He wanted more support and social interaction. He is highly motivated and receives support from Pathways for his drug & alcohol misuse, and emotional wellbeing support from Catholic Relief Services. The participant found that he is in a cycle of substance abuse, and when he feels like he's doing well and goes back to work, as an electrician, is when he'll relapse being around the same sort of people.</p> <p>How did the CFO Activity Hub help the Participant?</p> <p>The participant was motivated to engage but his risk assessment took a long time to come back which we were constantly chasing for him. During this time hub staff took the time to be in contact with the participant and invite him in for coffees and chats at the hub so he felt engaged. The support worker set out a plan with the participant and he wanted to work on his social skills whilst building his pro-social support network, do something meaningful whilst looking at his future, enjoy holistic activities where he can relax, as he does a lot of other stuff elsewhere.</p> <p>The participant took part in our weekly quiz where he was supported by every member of staff at the hub. After coming to a few sessions, he was encouraged to design his own quiz and deliver this to our other participants and staff. He did this with support but delivered it independently which was a huge confidence boost and challenge for him.</p>



The participant engaged in our International Women's Day celebrations where we went to another hub and took part in the day. He created a piece of art to display which focused on 'female setbacks' – he drew a pregnant woman wearing a cape standing on top of a mountain of her setbacks. This was a really powerful bit of art, and he was encouraged by hub staff to stand up at the event and say something about his work. He gave a speech in front of the entire room which was really well thought out and delivered. This day evoked a change in the participant and due to the guest speakers, he decided he wanted to pursue a career in counselling. The participant has been supported to go on courses to help towards this goal.

The participant also had the idea to do an easter event to raise money for the Ukraine crisis. A lot of effort went into the event, and he was given lots of support to generate ideas and make sure the day went successfully as we only had a couple of weeks to do this. The participant went out with hub staff to get gifts for a raffle and invite professionals to come along. The event ended up raising £200 which was matched by Seetec. He was overwhelmed with how it went and put a lot of time and energy into it which was a big success story. We gave him a gift voucher for a local restaurant so he could take his daughter and celebrate his achievements.

He has also engaged with other activities on our timetable such as yoga, meditation, football and gardening. These are all holistic activities that have helped him to relax and take time out of his busy schedule whilst building rapport with hub staff and participants. The participant has learnt a variety of new skills such as intricate footwork & technique skills as well as life skills which he can utilise outside of the hub such as problem solving and interpersonal skills. He enjoys the support he gets at the hub not only from staff but also other participants. The participant has been given the opportunity to work on his mental health and physical health by focusing on being out in the fresh air and doing something active as well as taking time out to meditate in a safe space. He also enjoys the freedom to express his ideas and be around people who will support him and help him to act on them in a practical manner.

How does the Participant feel about the support they have received?

The participant is grateful for the continued support and has gotten quite emotional about the recognition he has been given at the hub. Whilst working on the easter event he said *'I went home and felt like I'd had a really positive day at work'* saying how he feels part of the hub community. The participant has also said *'the support has given me clarity and direction on my future and I'm really grateful'*



	<p>What are the Participant's future plans?</p> <p>The participant is hoping to pursue a career in counselling or mental health. He decided this was the route he'd like to take after coming to the International Women's Day event in Liverpool and listening to the guest speakers with lived experience who had helped others. Because of this we put him on a health & social care course and are looking at pursuing mentoring opportunities in the community. He is also looking at moving out of the approved premises and getting his own accommodation where he hopes to have his daughter stay.</p>
News and Media Releases	https://interventionsalliance.com/news/
LinkedIn	https://www.linkedin.com/company/interventions-alliance/
Twitter	https://twitter.com/IntervAlliance

Project Contact Details: Sian.Ivens@interventionsalliance.com



South West

Cornwall Space and Aerospace Technology Training - Truro and Penwith College

Cornwall Space and Aerospace Technology Training (Part of Meeting Smart Specialisation Business Needs through Higher Level Skills (SS-HLS)), otherwise known as CSATT, is the first dedicated space training centre in the Southwest.

CSATT creates local training opportunities for people and Small and Medium Enterprises in the space and aerospace sector Cornwall. Over the project lifetime the CSATT team is developing a suite of world-class courses, from apprenticeships to foundation degrees, as well as additional specialist training for those involved in developing local projects and businesses.

CSATT runs monthly short courses to meet the needs of the sector, on topics ranging from welding to machine learning. CSATT has also developed the world's first Space Technology Higher National Certificate (HNC) and Higher National Diploma (HND) qualifications and has established the first space apprenticeships in the South West. The apprenticeship programme, HNC, and HND will be available from September 2022.

News and or Media releases	<p>Lift-off for space training in Cornwall https://www.ukspace.org/lift-off-for-space-training-in-cornwall/</p> <p>An out of this world apprenticeship https://businesscornwall.co.uk/news-by-location/truro-business-news/2021/07/an-out-of-this-world-apprenticeship/</p> <p>'Galactic Britain': how Cornwall is winning the European space race' https://www.theguardian.com/science/2021/oct/10/galactic-britain-how-cornwall-is-winning-the-european-space-race?</p> <p>How to join space apprenticeship in Cornwall at Truro College https://www.falmouthpacket.co.uk/news/19911392.join-space-apprenticeship-cornwall-truro-college/</p> <p>Lift-off for Space Camp Cornwall https://businesscornwall.co.uk/news-by-location/truro-business-news/2022/02/lift-off-for-space-camp-cornwall/</p>
Facebook	https://www.facebook.com/truro.penwith.college
Twitter	https://twitter.com/Truro_Penwith
Instagram	https://www.instagram.com/truro_college
LinkedIn	https://www.linkedin.com/school/truro-and-penwith-college/

Project Contact Details: CHARLIS@TRURO-PENWITH.AC.UK



Cornwall and Isles of Scilly People Hub - Cornwall Council

The People Hub is an innovative, one-stop-shop triage and referral contact-centre service for people out of work to access all the ESF and mainstream provision in Cornwall and Isles of Scilly.

Through the project and their delivery partners they work 1-2-1 with participants who are further from the workplace and closer to the workplace to find them work, education or training.

Konnect helps people with challenging backgrounds with their Life Choices confidence course and mentor support.

SmartMatching trains people to become stronger and more confident remote workers and finds them jobs.

Website	Job Training and Support Cornwall PeopleHub
Project Level Case Studies	Employment Success Stories and Advice Cornwall People Hub
Participant Stories	Employment Success Stories and Advice Cornwall People Hub
News and or Media releases	https://lnkd.in/dDnHsrnu https://lnkd.in/dwqtYZ2U
Facebook	@thepeoplehub
Twitter	@PeopleHubCIOS
Instagram	https://www.instagram.com/peoplehubsw/
LinkedIn	https://www.linkedin.com/company/the-cornwall-and-isles-of-scilly-people-hub

Project Contact Details: Hello@peoplehub.info

Cornwall and Isles of Scilly Skills Access Hub - Cornwall Development Company

The Cornwall and Isles of Scilly (CIoS) Skills Access Hub is delivered through an independent skills diagnostic and referral service, including a web portal linked to the CIOS Growth Hub, social media, and experienced business skills advisers.



It connects employers to skills advice and support, identifying skills gaps and opportunities to enhance productivity, including an in-depth Training Needs Analysis and action planning.

Website	www.ciosgrowthhub.com/the-skills-hub
Evaluations	Evaluation took place at end of phase 1, final evaluation to be undertaken.
Project and Participant Stories	The link below provides access to real stories from some of the people the project has helped. Who we've helped Cornwall & Isles of Scilly - Growth & Skills Hub (ciosgrowthhub.com)
News and or Media Releases	<ul style="list-style-type: none"> • https://businesscornwall.co.uk/latest-news/2020/11/upskill-your-team-while-on-furlough/ • https://www.cornish-times.co.uk/article.cfm?id=129012&headline=Support%20for%20businesses%20and%20sole%20traders%20in%20the%20Looe%20area&sectionIs=news&searchyear=2020 • https://www.newquayvoice.co.uk/news/5/article/7202/ • https://www.staustellvoice.co.uk/news/73/article/7281/ • https://www.newquayvoice.co.uk/news/5/article/7280/
Facebook	https://www.facebook.com/growthskillshub
Instagram	https://www.instagram.com/growthskillshub/
LinkedIn	https://www.linkedin.com/company/cornwall-and-isles-of-scilly-growthandskills-hub/
Twitter	https://twitter.com/growthskillshub
YouTube	https://www.youtube.com/c/GrowthandSkillsHub

Project Contact Details: hello@ciosskillshub.com

Work Routes – (Cornwall and Isles of Scilly) - Reed in Partnership

Work Routes in the Cornwall and Isles of Scilly Local Enterprise Partnership area supported unemployed people to progress into long term, sustainable employment. The project is co-funded by the Department for Work and Pensions CFO.

Work Routes Employment Advisers worked closely with each participant to understand their needs and create an individual, holistic plan to overcome barriers to employment.

Participants were also able to work with Health and Wellbeing Advisers for support with lifestyle advice, health condition management tips, and ensuring that people are accessing the appropriate services.



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Employment Advisers signposted participants to a range of opportunities including training, work placements, digital literacy, housing support, money advice etc.

Once participants felt ready to move into work, they were supported with job search skills, interview preparation, and were given access to exclusively sourced vacancies as well as publicly advertised roles.

Website	https://workroutes.co.uk/about-work-routes/
Participant stories	<p>Steve finds success with Work Routes in Cornwall https://workroutes.co.uk/steve-finds-success-with-work-routes-in-cornwall/</p> <p>Work Routes helps 400 Unemployed into Work https://www.cornwallislesofscillygrowthprogramme.org.uk/work-routes-helps-unemployed-into-work/</p> <p>Four refugees find work through Work Routes https://www.cornwallislesofscillygrowthprogramme.org.uk/case-studies/four-refugees-find-work-through-work-routes/</p> <p>Free Cornwall service has helped hundreds find their perfect job - Cornwall Live https://www.cornwalllive.com/special-features/free-cornwall-service-helped-hundreds-3324059</p> <p>Work Routes helps 2,000 people back into work in Cornwall In Your Area News https://www.inyourarea.co.uk/news/work-routes-programme-helps-2-000-people-back-into-work-in-cornwall/?fbclid=IwAR0fsn5aQARS6nhgID0hhQUTDhMy_L8h6OoIUCbarXAsLzDSmpfR6wNaG5A</p>

Project Contact Details: Nick.Hughes@reed.com

#Focus5 – Devon County Council

The #Focus5 project provides unique, flexible, one-to-one support to young people aged 15-18 across Devon, Plymouth, Torbay and Somerset, who may be struggling to move forwards in life.

We're funded to support those who are not in education, employment or training (NEET) or at risk of becoming so. For young parents returning to learning or employment, childcare funding is available whilst they're working with us.

Co-funded by the European Social Fund and The National Lottery Community Fund we help young people take steps back into education, employment or training. We encourage development of the '5' key skills identified by employers as being



gateways to employment: Communication - Customer Service - Organisation - Problem Solving - Teamwork.

Website:	CSW Focus 5 website https://www.cswfocus5.co.uk/
Success Stories	https://www.cswfocus5.co.uk/case-studies
Testimonial	https://www.cswfocus5.co.uk/testimonials
CSW Partner Portal	https://www.cswfocus5.co.uk/news?sm_au=iVVD7L8MtrLDDFbFW2MN0K7K1WVjq
Facebook	https://www.facebook.com/cswfocus5
Twitter	https://twitter.com/Focus5_BBO
YouTube	https://www.youtube.com/playlist?list=PLJmdM7Fb9TOjHQng1wdvN8sXYmm_bHGBy

Project Contact Details: [Jonathan Starling-Cross@cswgroup.co.uk](mailto:Jonathan.Starling-Cross@cswgroup.co.uk) and simon.eleftheropoulos@tnlcommunityfund.org.uk

Skills Support for the Unemployed – Twin Training

The main aim of the programme is to upskill and assist individuals into various progression routes. Our Skills Support for the Unemployed (SSU) courses are delivered in response to local area employment needs. This involves working closely with Jobcentres, youth organisations, charities and other organisations who support unemployed people within the local community, alongside engagement with local employers to fulfil needs and provide sustainable opportunities.

We have an extensive curriculum, including logistics, Information Advice and Guidance, health and nutrition and digital skills. In addition, we:

- deliver bespoke support and training for unemployed people who want to return to work but need new skills.
- provide advice on vacancies, job search, CV writing and interview techniques
- develop and deliver pre-employment support and training, including team working, coaching, and mentoring, confidence building and employability training
- deliver activities that help people upskill, promote vocational pathways, work experience and volunteering and provide one-to-one mentoring
- deliver functional skills training, including literacy and ICT (promoting digital competence within the labour market) and English for Speakers of another Language provision
- provide learning programmes for learners with special educational needs



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- support independence skills for those with learning difficulties
- provide training to support self-employment
- deliver the specific skills needed by local employers
- help to address any mobility issues that are barriers to work

The project is co-funded by the Education and Skills Funding Agency.

Website	www.twinemployment.com/uk/our-programmes/fresh-start
Facebook	https://www.facebook.com/twinemployment
LinkedIn	https://www.linkedin.com/company/twingroup
Twitter	https://www.twitter.com/twinemployment

Project Contact Details: cbrown@twinuk.com

Village Works – Inclusion Cornwall

Village Works supports people in 2 locations in Cornwall (Bude & Camelford; Helston and the Lizard), to make changes in their lives that will support them on their journey back to employment or training. Village Works supports the most vulnerable and the most chaotic, often with complex and multiple barriers to accessing the labour market.

Through its Coaches, Spotters and Disability Specialist the project provides bespoke, 1:1 support for their customers. When the participants are ready and able, the project encourages them to attend their activities, which include Wellbeing Walks; Wellbeing Courses; Money Advice Sessions; First Aid; Surfing and Seaweed Foraging.

As well as the key ESF Outcomes of enabling their participants to find work, job search and or training; Village Works addresses the participants fundamental hierarchy of needs assisting with housing, financial stability, provision of food and white goods. In-fact anything they need to keep well, warm, and safe.

Website:	https://inclusioncornwall.co.uk/village-works/
Project Level Case Studies	https://youtu.be/y-fBWZypcGk
Facebook	https://www.facebook.com/InclusionCornwall
Twitter	https://twitter.com/Inclusioncnwall

Project Contact Details: Heidi.Channell@cornwall.gov.uk
Bev.Wilson@cornwall.gov.uk



CFO Activity Hubs – Seetec

His Majesty’s Prison and Probation Service (HMPPS) CFO programme is delivered across all regions of the country and is part-funded by the European Social Fund.

The CFO Activity Hubs project in the South West area is aimed at over 18, unemployed individuals who have a community sentence or licence and who have the right to work and live in the UK.

Support from the project is tailored appropriately to the circumstance and needs of the participant. This includes a holistic range of social, creative and group activities and interaction with positive role models and peers. The hubs provide a safe and supportive space where participants can engage on a voluntary basis. The hubs involve supply chain partners and community organisations to increase integration and the availability of support.

The project is aimed at those people who cannot or do not access mainstream services and supports them on moving closer to the labour market through differing activities. Positive outcomes include gaining employment or starting self-employment, but also the softer results such as increased confidence, improved emotional well-being and effectiveness to engage within the individual's local communities.

Website	https://interventionsalliance.com/services/crime-and-harm-prevention/cfo-activity-hubs/ <u>Other Website links:</u> https://riftse.co.uk/ https://www.thedigitalcollege.co.uk/ https://www.adviza.org.uk https://www.lifecycleuk.org.uk/ https://www.changingtunes.org.uk
Project Case Study	<p>E*</p> <p>E* was referred in by his OM (Operational Manager) after leaving custody and residing in an Approved Premise in Bristol. It was reported even though he was volunteering he felt isolated and needed support with his wellbeing.</p> <p>E* reported when he first came to the hub, he was nervous however the Hub staff put him at ease straight away, he reported staff were incredibly friendly and helpful; at the time this was just what he needed.</p> <p>E* expressed an interest in wanting support to make more positive lifestyle choices and have more control over events in his life. He attended activities on Art Therapy Anxiety Boost, SMART Goals, Tai Chi, Yoga Mindfulness and Core Values colleague. E* engaged well</p>



with sessions, identifying barriers to him achieving goals and identifying ways to think of how he can control what happens around him to remove a self-defeating cycle.

Whilst engaging with the Hub, E* presented in a crisis; he did not have the documentation to prove his housing costs and tenancy to Universal Credit; so, his cost of living was not being met. The Support Worker worked with him to explain the how he could work with his landlord and developed his understanding of the housing system. The Support Worker also helped E* write a letter explaining his income and outgoings, which his landlord then signed before submitting to Universal Credit.

Throughout his time at the Hub, E* also attended the Breakfast Club where he built up confidence to engage with other participants. E* spoke about how beneficial the hub had been for his mental health. E* has now got stable accommodation and working with ETE to get his Forklift Licence. He is also volunteering full time and hopes this will turn into a paid job in the future.

E* has decided that he does not require the services of the Activity Hub anymore, as he feels that he is stable and mentally in a good place and he now has a lot more confidence.

*letter used to protect identity

News and Media Releases	https://interventionsalliance.com/news/
LinkedIn	https://www.linkedin.com/company/interventions-alliance/
Twitter	https://twitter.com/IntervAlliance

Project Contact Details: Sian.Ivens@interventionsalliance.com





Supporting information

This Project Showcase has been produced by European Social Fund Division (the ESF Managing Authority in England), located within the Department for Work and Pensions (DWP).

It has been compiled from 'templates' submitted by ESF projects in late Spring 2022. The detail and length of content in these templates varied considerably. Most projects were still running, though a small number had ended and have been written up as such.

We have used a standard format for each project entry. Some minor editorial changes have been made to content provided in the templates where appropriate, to support the overall look and flow of the document.

The hyperlinks provided are from the templates submitted, or updates to them. It is possible that access to some links, by some users may be restricted by a firewall.

ESF in England is delivered with a range of partners, including other Government Departments and bodies across public, private and third sectors.

Four national Co-Financing Organisations (CFOs) provide match funding and help commit, spend, and manage some of the ESF funds available. These are: the DWP, the Education and Skills Funding Agency (ESFA), His Majesty's Prison and Probation Service (HMPPS) and The National Lottery Community Fund (TNLCF) - through their Building Better Opportunities programme. Where a project is co-funded by one of these CFOs it is mentioned in the project description.

As well as these national CFO funding arrangements, there are some local CFOs and many organisations that have bid directly for funding, sourcing their own match funding for a project.

More details of the England ESF Programme can be found at:

- www.gov.uk/european-growth-funding (Overview of the Programme, funding, guidance etc)
- [England ESF Case Studies](#) (ESF booklets from 2017 to 2021 featuring project level case studies)

If you have any general queries about this Project Showcase or the England ESF Programme, please email our main mailbox: ESF.2014-2020@dwp.gov.uk

You can also contact the ESF 2014-2020 mailbox to tell us about your ESF project and its achievements. We continue to gather project case studies and may potentially use them in other publications. Where we plan to publish any case studies, we will contact those who submitted them in advance.